

POLICY NAME	VISITATION
CATEGORY:	OPERATIONS
EFFECTIVE DATE:	FEBRUARY 2026
POLICY OWNER	VICE PRESIDENT OF OPERATIONS
REVISION DATE	
APPLIES TO:	ASSISTED LIVING, MEMORY CARE

PURPOSE:

To promote resident rights, family involvement, and emotional well-being while ensuring safety, privacy, and regulatory compliance in accordance with Florida Assisted Living Facility (ALF) requirements.

POLICY DETAIL:

RSR Senior Residences supports open and flexible visitation without established visiting hours. Residents have the right to receive visitors of their choice at any time, consistent with their preferences and rights. Visitation may be reasonably limited only when necessary to protect the health, safety, privacy, and well-being of residents, staff, and community operations.

PROCEDURES:

1. Open Visitation

Visitation is permitted at any time, based on resident preference. Visits should not interfere with care, resident rest, or the rights of others.

2. Visitor Guidelines

Visitors must:

- Sign in and out
- Follow infection control practices
- Respect privacy and dignity
- Avoid visiting when ill

3. Resident Rights

Residents have the right to:

- Receive visitors at any time
- Refuse visitors
- Have private visits
- Designate essential caregivers

4. Visitor Restriction by Resident or Legal Representative (Disclosure)

Residents, or their legally authorized representative, have the right to restrict, limit, or refuse visitation at any time. This includes the ability to:

- Approve or deny specific visitors
- Establish conditions or preferences for visitation

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- Request privacy or no visitation

RSR Senior Residences will honor and enforce the resident's expressed wishes regarding visitation, in accordance with applicable laws and regulations.

5. Essential Caregivers

Residents may designate essential caregivers who:

- May visit at any time, including during restrictions
- May assist with care per policy

Includes:

- Family/support people
- Physicians, NPs, PAs
- Hospice, Home Health, Therapy providers

6. Infection Control & Restrictions Disclosure

Visitation may be modified or restricted during:

- Pandemic or public health emergency
- Infectious outbreaks
- Government guidance (CDC, Florida DOH, AHCA)
- Community-determined safety risks

Essential caregivers and healthcare providers will not be restricted.

7. Special Circumstances

End-of-life visits are always allowed.

8. Children and Pets

Children allowed with supervision.

Pets allowed with approval and vaccinations.

9. Visitor Conduct

Visitors may be restricted if disruptive, unsafe, or non-compliant.

10. Communication

RSR will communicate visitation updates to residents and families.