

## ANNOUNCEMENTS

### Description of Maintenance Emergencies

- No heat when outside temperature is lower than 55 degrees.
- No air conditioner when the outside temperature is over 75 degrees.
  - Electrical or gas failure of any nature.
  - Overflowing toilet.
- Inoperable toilet in a ONE bathroom home.
- Water problems – leaks, broken pipes, flooding, etc.
  - Refrigerator inoperable.
  - No hot or cold water.
- Any unsecured entry (including windows).
  - Malfunctioning controlled access door.
- Electrical hazards (sparks, smoke, burning odor).
  - Gas leak or odor

### Examples of 9-1-1 /Fire Emergencies not limited to the below list

- Medical emergencies  
(E.g. – Falls, heart attack, severe bleeding, disorientation)
- Elder or child abuse
- Mental health crisis
  - Drug overdose
- Suicidal thoughts or attempts
  - Missing persons
- Any threatening situation
- Suspicious activities or persons
- Crimes in progress (assault, robbery, car theft, car accident with injury)
  - Animal attacks
- Domestic violence situation
  - Fire or explosions
- Natural disasters, tornado or earthquake
  - Hazardous material spills
- Threats or acts of Terrorism

**Valet Living Doorstep Contact number: 1-877-574-2587**

### THE TEAM

Eve Coven | Property Manager  
Brittany Ritchey | Assistant Property Manager  
Terence Butler | Service Manager  
Carlos Leiva | Service Technician  
Selena | Custodian

### REGENCY DIRECTORY

Regency Crest Office: (410) 418-4666  
Emergency Maintenance

Hair Stylist, Christy Lopez: (443) 621-7603

"Gratitude unlocks the fullness of life" – Melody Beattie

# November

## ALLURE



the  
LIFESTYLE. INDEPENDENCE.

REGENCY  
— CREST —  
an allure active adult community

life  
FRIENDSHIP. ENTHUSIASM.

3305 Oak West Drive Ellicott City, MD 21043



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				To those born in November, the Regency team wishes you the Happiest of Birthdays! 		1 At 2AM Turn Clock 1 Hour Back to 1AM  1:00pm - Rummikub- GR
2 	3 <b>Food Drive Begins - Leasing Office</b> 9:00am - Walking Club - GTR <b>11:00am- Chair Yoga - WC</b> 1:00pm - Regency Voices - GTR 3:00pm - Spades - GR 6:00pm - Hand & Foot - GTR	4 9:00am - Walking Club - GTR 11:00am - Chair Exercise Class - WC 1:00pm - Bridge - GR 1:00pm - Scrabble - GTR 4:00pm - PO-KE-NO - GR 5:00pm - B. His. Mo. Com.- GTR 6:00pm - Men's Poker Night.- GTR	5 9:00am - Walking Club - GTR <b>10:00am - The Comfort Crew for Caregivers- GTR</b> 1:00pm - Mahjong - GR 1:00pm - Hand & Foot - GTR <b>2:00pm &amp; 5:00pm - Movies - T</b> 7:00pm - Double Deck Pinochle -GR	6 9:00am - Walking Club - GTR <b>10:00am - Thankful Thursday Breakfast</b> 10:30am - Open Art Studio-GR 11:00am - Line Dancing Class - WC 1:00pm - Bingo - GTR 7:00pm - Poker Night.- GTR	7 9:00am - Walking Club - GTR 1:00pm - Scrabble - GTR 1:00pm - Bridge- GR <b>4:00pm -Fall for Merlot - Nov Birthday Celebration - GR</b> 5:00pm - Happy Hour - GTR	8  1:00pm - Rummikub- GR
9 	10 9:00am - Walking Club - GTR 1:00pm - Regency Voices - GTR 3:00pm - Spades - GR 6:00pm - Hand & Foot - GTR	11 9:00am - Walking Club - GTR 11:00am - Chair Exercise Class - WC <b>11:30am - Bill's Vetrans Breakfast - GTR</b> 1:00pm - Bridge - GR 1:00pm - Scrabble - GTR 4:00pm - PO-KE-NO - GR 5:00pm - B. His. Mo. Com.- GTR 6:00pm - Men's Poker Night.- GTR	12 9:00am - Walking Club - GTR 1:00pm - Mahjong - GR 1:00pm - Hand & Foot - GTR <b>2:00pm &amp; 5:00pm - Movies - T</b> 7:00pm - Double Deck Pinochle -GR	13 9:00am - Walking Club - GTR <b>10:30am - Open Art Studio-GR</b> 11:00am - Line Dancing Class - WC 1:00pm - Bingo - GTR 1:00pm - Regency Readers Book Club - GR <b>6:00pm - Game Night - WC</b> 7:00pm - Poker Night.- GTR	14 9:00am - Walking Club - GTR 1:00pm - Scrabble - GTR 1:00pm - Bridge- GR <b>3:00pm - KD Elite Travel Grp- GTR</b> 5:00pm - Happy Hour - GTR	15  1:00pm - Rummikub- GR
16 	17 9:00am - Walking Club - GTR <b>10:00am - Muffins &amp; Mimosas</b> 1:00pm - Regency Voices - GTR 3:00pm - Spades - GR 6:00pm - Hand & Foot - GTR	18 9:00am - Walking Club - GTR 11:00am - Chair Exercise Class - WC <b>12:00pm - 2:00pm - Home Cooked Cuisine Sale - GTR</b> 1:00pm - Bridge - GR 1:00pm - Scrabble - GTR 4:00pm - PO-KE-NO - GR 5:00pm - B. His. Mo. Com.- GTR 6:00pm - Men's Poker Night.- GTR	19 9:00am - Walking Club - GTR <b>11:00am- Chair Yoga - WC</b> 1:00pm - Mahjong - GR 1:00pm - Hand & Foot - GTR <b>2:00pm &amp; 5:00pm - Movies - T</b> 7:00pm - Double Deck Pinochle -GR	20 9:00am - Walking Club - GTR <b>10:30am - Open Art Studio-GR</b> 11:00am - Line Dancing Class - WC 1:00pm - Bingo - GTR <b>4:00pm - Fraud Prevention Talk with Neal (Family Nursing Care) - GTR</b> 7:00pm - Poker Night.- GTR	21 <b>Food Drive Ends- Leasing Office</b> 9:00am - Walking Club - GTR 1:00pm - Scrabble - GTR 1:00pm - Bridge- GR <b>2:00pm - Friendsgiving Potluck - GTR</b> 5:00pm - Happy Hour - GTR	22  1:00pm - Rummikub- GR
23 	24 9:00am - Walking Club - GTR <b>10:00am - Maple Morning Breakfast</b> 1:00pm - Regency Voices - GTR 3:00pm - Spades - GR 6:00pm - Hand & Foot - GTR	25 9:00am - Walking Club - GTR 11:00am - Chair Exercise Class - WC 1:00pm - Bridge - GR 1:00pm - Scrabble - GTR 4:00pm - PO-KE-NO - GR 5:00pm - B. His. Mo. Com.- GTR 6:00pm - Men's Poker Night.- GTR	26 9:00am - Walking Club - GTR 1:00pm - Mahjong - GR 1:00pm - Hand & Foot - GTR <b>2:00pm - Movies - T</b> 7:00pm - Double Deck Pinochle - GR	27  <b>LEASING OFFICE CLOSED</b>	28 9:00am - Walking Club - GTR 1:00pm - Scrabble - GTR 1:00pm - Bridge- GR <b>2:00pm - Bible Study- WC</b> 5:00pm - Happy Hour - GTR	29  1:00pm - Rummikub- GR