

## **Terms & Conditions of Use for 10DLC Messaging**

Introduction: The terms and conditions described herein apply to all SMS messages sent through the 10DLC messaging services provided by The Palms at Casselberry. The use of this service constitutes consent to the terms and conditions of use outlined here.

**Company Name:** The Palms at Casselberry

### **Messaging Consent:**

A user must explicitly consent to receive SMS messages from The Palms at Casselberry. This consent can be rendered through various mediums including, but not limited to website contact forms, paper forms, and verbal opt-in during point-of-sale or other customer service interactions.

### **Message Type and Frequency:**

As part of this service, the user can expect to receive messages about their experience. The frequency of these communications will depend on the user's level of engagement with the company and communication preferences.

### **Data Rates:**

Standard message and data rates may apply to communications sent through the service.

### **Customer Care:**

The user may reply "HELP" to any messages sent as part of the messaging service in order to receive support. For any questions regarding the terms and conditions outlined here please contact The Palms at Casselberry at 407-831-6866.

### **Opt-out Instructions:**

To opt out of messaging at any time, a user may reply "STOP" to any messages sent by the service. This will unsubscribe the user from any further communications as part of the 10DLC messaging service.

### **Changes to Terms and Conditions:**

The company reserves the right to change the terms and conditions outlined herein at any time.