

PAYMENTS: Pay online, by phone, by mail, or in person. Payments received after the due date are subject to penalty. We charge \$30 for any returned check.

ONLINE: You can pay by credit card (Visa, Mastercard, American Express, Discover), debit card (Visa, Mastercard, Discover), PayPal, PayPal Credit, Venmo, Google Pay, and Apple Pay using our fee-based service. You can also pay by electronic check (ACH) with no fee. Visit <https://pay.baltimorecity.gov/water/>. To pay for multiple City bills, login at <https://ipn.paymentus.com/cp/bcgp>.

BY PHONE: Call 866-377-0765. For credit card you will need your: City Billing Account Number, Credit Card Information, and Amount of Payment. For electronic check (ACH) you will need your: City Billing Account Number, Bank Transit Routing number (bottom left-hand corner of your check), Bank Account number (bottom of your check to the right of the routing number), Amount of Payment.

BY MAIL: Return the lower part of this statement with your payment in the enclosed envelope. Do not staple, tape, or use paper clips. Remember to sign your check and write your account number on it. Please allow time for mail delivery. DO NOT SEND CASH IN THE MAIL.

IN PERSON: Visit our cashier windows in the lobby of the Abel Wolman Municipal Building, 200 Holliday Street, Baltimore, Maryland 21202. Our hours are 8:30 A.M. to 4:30 P.M., Monday through Friday. For in-person assistance, bring this entire billing statement. You can pay in cash, or by check, Mastercard, Discover, American Express, Visa credit and debit cards. For payment information, call 410-396-3000.

WATER BILL INFORMATION: For questions or complaints about the charges on your bill, visit <https://publicworks.baltimorecity.gov/customer-support>, call 410-396-5398, or write or visit the Bureau of Water and Wastewater, 404 Abel Wolman Municipal Building, 200 Holliday Street, Baltimore, Maryland 21202. Make any request to change your mailing address in writing: send it to the above address.

MW0010 REV 9 11/22

PLEASE TEAR HERE AND RETURN THIS PORTION WITH YOUR PAYMENT

MAKE CHECK OR MONEY ORDER PAYABLE TO DIRECTOR OF FINANCE

BANKS - PLEASE PLACE STAMP ABOVE THIS LINE

FOR VALIDATION ONLY



Select Language ▼

Water Bill Details

Search again

Account Identification

Account Number 09123780000

Service Address 101-13 SCOTT ADAM RD

Current Billing Information

Current Read Date 11/13/2024

Current Bill Date 11/18/2024

Penalty Date 07/01/2025

Current Bill Amount \$ 4700.12

Previous Balance \$ 0.00

Current Balance \$ 4700.12

Previous Billing Information

Previous Read Date 08/14/2024

Payment History

Last Pay Date 08/29/2024

Last Pay Amount \$ 1000.00

Customer Information

As a new initiative to communicate better with our customers, we are requiring citizens to submit their Email ID and Phone Number when paying their bills.

Are you a *
Ownership is required.

☐ Homeowner ☐ Tenant ☐ Property Manager ☐ Other

Phone *

Email *

Do you want to sign up for our newsletters and updates? *

☐Yes ☒No

You are currently opted 'not' to receive our newsletters and updates. If you like to change this, please select 'Yes' to the above question.

Some of the information is preliminary. It is subject to review and may be revised by the Revenue Measurement and Billing Division.

[Pay Online »](#)