### FREDERICK COUNTY MARYLAND Division of Water and Sewer Utilities 4520 Metropolitan Court - Frederick, MD 21704-8364 866-919-2043



WATER & SEWER BILL								
Account - Cu	Account - Customer ID Bill Number							
999957005 - 372175 1477010								
	Service Address							
607 WINDVIEW WAY FREDERICK, MD								
Service Period								
06/30/2024 - 09/30/2024								
Bill Date	Bill Date Due Date Balance Due							
09/30/2024	/30/2024 10/30/2024 \$670.28							

HAMILTON ZANZE & CO C/O FIDELITY NATIONAL TITLE INS CO. 37 GRAHAM ST STE 200 SAN FRANCISCO, CA 94129

1% interest will be added if payment is not received by the due date. Water service eligible for disconnection 60 days from original bill date.

METER READ TYPES

A-Actual E-Estimate F-Final M-Manual O-Other

Parcel: 02-228947

Service Description	Meter#	Current Read Date	Current Read	Previous Read Date	Previous Read	Read Type	Usage (in gallons)	Charge
SEWER (B) ONLY								480.48
SEWER (B) ONLY - READY TO SERVE								138.60
BAY RESTORATION FEE - COM (SWR	ONLY)							46.20
ADDITIONAL BILL COPY								5.00

For details concerning the new water/sewer rates effective July 1, 2024, please visit <a href="https://www.frederickcountymd.gov/wsrates">www.frederickcountymd.gov/wsrates</a> billing, go to <a href="https://www.frederickcountymd.gov/paperless">www.frederickcountymd.gov/paperless</a>

Total Current Billing
Previous Balance
Interest Due
Adjustments +/Less Payments Received
BALANCE DUE

670.28
645.64
645.64
\$670.28

Detach and return the portion below with your payment

Please write your **Account and Customer ID** on your check and enclose this portion of the bill with your payment. Make checks payable to: **TREASURER OF FREDERICK COUNTY.** 

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Mail to: FREDERICK COUNTY MARYLAND Division of Water and Sewer Utilities 4520 Metropolitan Court Frederick, MD 21704-8364

# FREDERICK COUNTY DIVISION OF WATER AND SEWER UTILITIES 4520 Metropolitan Ct., Frederick, MD 21704 - 8364

Normal Business Hours: Monday to Friday 8:00 am - 4:00 pm (except holidays) Fax: 301-600-2998

# EMERGENCIES (NO BILLING QUESTIONS PLEASE)

To report service disruptions or other water or wastewater emergencies during business hours, please call 301-600-2187. Outside of normal business hours and on holidays and weekends, please call 301-600-2194.

### **CUSTOMER INQUIRIES**

Inquiries about your bill, service or rate schedule may be made in writing to the Division of Water and Sewer Utilities (DWSU), 4520 Metropolitan Ct., Frederick, MD 21704 - 8364. You may inquire about your account in person or by telephone during normal business hours. Please have your account-customer ID number available when making inquiries. Note the day, time, and name of the individual with whom you spoke. Inquiries regarding water quality should be directed to 301-600-1825 during normal business hours.

### **BILL PAYMENT**

- Bills are payable in full upon presentation. Payments may be made by mail using the enclosed envelope. You may also pay your bill in person at the County Treasurer's Office, 30 North Market St., Frederick, MD 21701 or at the DWSU office. To make an online payment, visit <a href="https://frederickcountymd.munisselfservice.com">https://frederickcountymd.munisselfservice.com</a>. Please note there is a service fee for all payments made through this website. For a complete listing of payment options, visit
- www.frederickcountymd.gov/wspaybill.
   If remitting payment through an online banking service, please use the local mailing address: 4520 Metropolitan Ct., Frederick, MD 21704-8364. Your payment must include both the account number and customer ID number (combined as a 15 digit number) in order to ensure proper and timely posting of the payment.
- Delinquent interest accrues every 30 days from the original bill date.
- Payments returned unpaid for any reason will result in additional charges.
- Failure to receive bill does not relieve owner from liability of penalties.

### READY TO SERVE (RTS) CHARGE

This is a fixed charge, based on level of service, which covers a portion of our costs for maintaining our treatment and delivery systems and administrative functions. This quarterly charge appears on every bill and does not vary with your consumption.

# WATER METER READINGS

The DWSU uses electronic meter reading systems. If a discrepancy arises between the electronic reading and the actual mechanical reading on the meter, the mechanical reading shall be used to reconcile the discrepancy. Accounts that have inoperative meters or are not accessible by the County may be billed based on average or estimated consumption.

### PAYMENT ARRANGEMENTS

If you have difficulty making payment by the due date, please contact our office to discuss possible arrangements to assist you in maintaining your service. All payment plans must be confirmed in writing by the DWSU prior to becoming effective. Payment arrangements may not be granted when the account reaches disconnection status. Your water service will not be discontinued for non-payment when a bill is in dispute, provided you have paid all undisputed charges and have made a written request to the DWSU for investigation of disputed charges.

# SERVICE TO THE PROPERTY MAY BE DISCONTINUED FOR THE FOLLOWING REASONS:

- Non-payment of bills. (Note: All bills constitute a lien on the property and the County Treasurer's annual Tax Sale will be used to collect these charges.)
- Failure to provide clear and unimpeded access to the meter for the purposes of reading, maintaining, repairing or replacing the meter.
- Failure to comply with water conservation orders/notices.
- Any other violation of the rules and regulations of the DWSU and the Code of Public Local Laws of Frederick County.

### **ACCOUNT NAMES**

Accounts are in the name of the property owner(s) as obtained from the Maryland State Department of Assessments and Taxation. Bills can be mailed to a tenant or other third party by contacting our office. However, the property owner is ultimately responsible for payment of all bills.

### FINAL BILLS

The DWSU must be notified to arrange a final bill/meter reading as part of the property sale or transfer process.

The DWSU operates as an independent Water & Sewer Enterprise Fund, which receives no financial support from the County's General Fund (Tax) Dollars.

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06/	06/30/2024 - 09/30/2024							
Bill Date	Due Date Balance I							
09/30/2024	10/30/2024 \$670.2							

CONSERVICE PO BOX 4697 LOGAN, UT 84323

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