



*William Warren Properties | StorQuest Self Storage*

# IMPACT REPORT

## 2023 HIGHLIGHTS

We are proud to share some highlights from our recent ESG work in the following pages.

To learn more about our sustainability efforts and to view the full impact report, go to [williamwarren.com/sustainability](https://williamwarren.com/sustainability).

**William Warren Group** (WWG), which describes the William Warren Properties, Inc. (WWP) entity and the StorQuest brand and stores, is a privately held, entrepreneurial real estate, development, acquisition, and property management company based in Santa Monica, California. Since our inception in 1994, we've focused on investments in major metro markets across the U.S. that offer significant cash flow, revenue growth, and long-term capital appreciation opportunities. We take exceptional customer service to new heights, introduce progressive thinking and technology to the market, and maximize profitability for investors – all within a fun and inspiring team environment.

StorQuest® Self Storage is a registered trademark of WWP and the operating brand of our self-storage business vertical. When you tap into StorQuest, you're tapping into the power of a different kind of brand family. The StorQuest brands deliver best-in-class support, amenities, and simple, easy-to-use technology, all built on a foundation of guest-centric service.



**307**

MANAGED SELF-STORAGE ASSETS



**22M**

GROSS FLOOR AREA IN SQUARE FEET



**\$3.9B**

ASSETS UNDER MANAGEMENT IN USD



**755**

CORPORATE AND FIELD EMPLOYEES



**211K**

CUSTOMERS ACROSS 23 STATES



**0MTCO<sub>2</sub>e**

NET GHG EMISSIONS ON ASSETS SINCE 2021

AS OF YEAR-END 2023





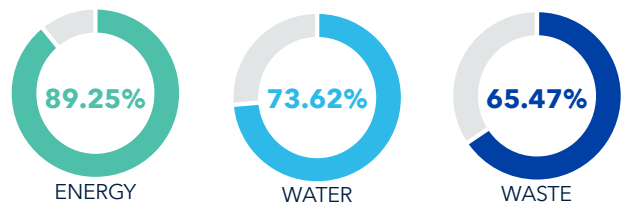
**StorQuest Self Storage**  
18815 E. 60th Avenue, Denver, CO

## ENVIRONMENTAL

### WWG is advancing ambitious strategies to accelerate our environmental performance across the board.

We are committed to achieving 100% data coverage and to benchmarking with industry-standard frameworks. We plan to pilot initiatives focused on rainwater harvesting, heat mitigation, and community solar. These and similar programs play a key role in conserving energy, water, and other resources, and in helping our business thrive.

#### Data Coverage FOR 2023 BY FLOOR AREA

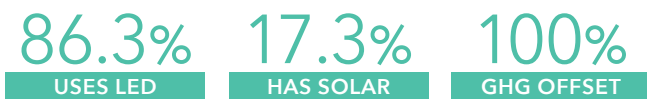


#### Certified Sustainable



#### Carbon Neutrality

ACHIEVED FOR 2023 VIA IMPROVEMENTS ACROSS THE PORTFOLIO AND CARBON OFFSETS

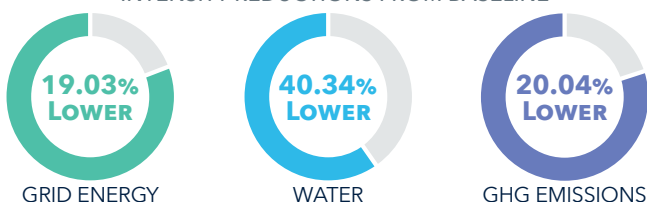


### Reducing our environmental impact is integral to our firm's mission and culture.

We have advanced a range of initiatives to help address climate change and protect the environment. This includes maintaining carbon neutrality for our managed portfolio through such efforts as high-efficiency lighting, solar installations, and carbon offsetting.

#### Using Less

INTENSITY REDUCTIONS FROM BASELINE





## We are the champions of a more awesome life

William Warren Group continues to advance our commitments to bettering our social impact. We support community charitable organizations that are aligned with our core values through StorQuest for a Cause. We're also excited to increase equitable access to clean energy and shade in our communities with our upcoming community solar and heat mitigation initiatives. Internally, we continue to invest meaningfully in our employees' health with a comprehensive set of health benefits, health-based policies, and facility improvements.

## StorQuest for a Cause

**\$77,482**

DONATED ACROSS 10 OUTSTANDING ORGANIZATIONS IN OUR COMMUNITIES IN 2023

## Healthy Workplaces

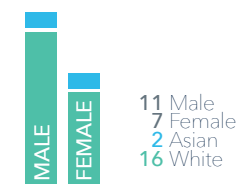


**64** PROPERTIES EARNED WELL HEALTH-SAFETY RATING FOR 2023

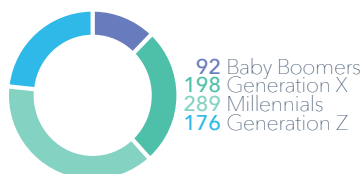
## Our people are the heart of the William Warren Group.

From field employees to the corporate workforce, every person who works with us is entitled to dignity, respect, and wellbeing. We're proud of our actions to create a strong, passionate culture that fosters a diversity of talent, especially related to gender equity. In 2024, we are targeting quantifiable advancements in employee satisfaction, DEI, and cultural impact.

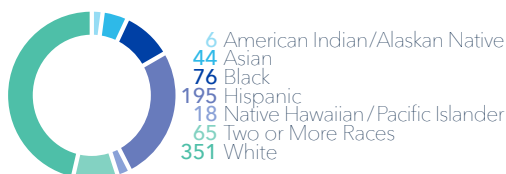
### LEADERSHIP BY GENDER & RACE / ETHNICITY



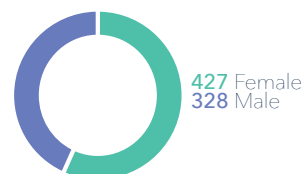
### WORKFORCE BY GENERATION



### WORKFORCE BY RACE / ETHNICITY



### WORKFORCE BY GENDER





## GOVERNANCE

### Annual ESG Reporting

WITH INDUSTRY-STANDARD FRAMEWORKS FOR  
INTERNAL AND EXTERNAL BENCHMARKING



**Our governance efforts span the relationships with our workforce and capital partners, and shape our impact on our natural and technological environments, the communities in which we operate, and our peers.**

We believe in the critical importance of running our business ethically and with integrity. To enhance a culture of trust and confidence, we employ strong governance policies to guide our success as a responsible, inclusive, and transparent firm.

**A robust corporate governance framework is essential for maintaining stakeholder trust, driving responsible growth, and promoting innovation.**

Our governance processes and policies are built through a future-focused lens to address gaps and create momentum for embedded and lasting success. In 2024, our focus areas include improving our risk assessment processes, advancing inclusivity and ethics in our leadership pipeline, and strengthening ESG reporting across our business.

### Committee Oversight

STRONG SUSTAINABILITY AND CULTURE COMMITTEES ENSURE  
ACCOUNTABILITY AND COMMITMENT TO OUR TARGETS

### Data Privacy & Cybersecurity

A ROBUST AND EVOLVING FRAMEWORK TO PROTECT OUR  
PEOPLE, OUR STAFF, OUR SYSTEMS, AND OUR PARTNERS

# WWG Initiatives, Targets, & Policies

## Environmental

Decarbonization of asset operations through solar installation, LED upgrades  
Carbon neutrality via high-quality carbon credit investment for unmitigated emissions  
Improving consumption data coverage and veracity  
Reducing consumption intensity annually across energy, water, and GHG  
Rainwater harvesting and heat mitigation pilots in 2024  
Green Purchasing & Cleaning policy

## Social

Nurturing a positive, inclusive, respectful culture internally and externally  
DEI metrics and program growth  
Promoting health, wellness, and safety  
Annual employee engagement survey  
Community solar, shade, and heat mitigation targets  
Equal Employment Opportunity policy

## Governance

Internal and external ESG reporting  
Empowering purpose-lead committees to nurture employee-driven action  
Monitoring diversity in leadership metrics and strengthening equity in the leadership pipeline  
Cybersecurity policy  
Transparency & Reporting policies

### The UN's Sustainable Development Goals

(SDGs) are the core goals driving the 2030 Agenda for Sustainable Development, which was adopted by all United Nations Member States in 2015 and provides a shared blueprint for peace and prosperity for people and the planet, now and into the future. Through our initiatives, targets, and policies, William Warren Group's operations align with the following goals and targets.



Learn more & view the full report  
[williamwarren.com/sustainability](https://williamwarren.com/sustainability)

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