



## MISSION ROCK RESIDENTIAL COMMUNITIES RECEIVE NATIONAL RECOGNITION

Meridian, Echelon at Odenton, and The Tala at Washington Hill have been recognized for utilizing consumer feedback to provide a best-in-class customer experience.

**Denver, CO February 6, 2024 – Mission Rock Residential** – Mission Rock Residential is proud to congratulate Meridian Apartment Homes in San Antonio, TX, as well as Echelon at Odenton in Odenton, MD and The Tala at Washington Hill in Baltimore, MD, for their recent national recognition as top apartment communities based on customer feedback.

*Meridian Apartments* has been included on J Turner Research's 2023 Elite 1% ORA Power Rankings list. This list assesses online reviews for over 140,000 multifamily communities and encompasses ratings from a comprehensive range of review sites and Internet List Sites (ILSs). Each year, J Turner Research releases the list of those communities that fall in the top 1% of that assessment to celebrate the industry's best online reputation.

*Echelon at Odenton and The Tala at Washington Hill* have been recognized by Reputation, a global leader in reputation performance management, with its prestigious 800 Award. A top recognition for location-level businesses with best-in-class brand reputation, Reputation's 800 Award highlights organizations that go above and beyond in delivering on the brand promise by listening to and acting on consumer feedback.

To determine 800 Award honorees, Reputation pulls a list of the Reputation Scores for every business location on the Reputation platform. Those honored will have achieved a score of 800 or higher due to their focus on high customer satisfaction throughout the past year.

"We could not be prouder of Meridian, Echelon at Odenton, and The Tala at Washington Hill for receiving this recognition. It's a testament to their commitment to providing unparalleled customer service and fostering a sense of community among their residents," said Marcella Eppsteiner, Chief Experience Officer at Mission Rock Residential, "Customer feedback is invaluable to us; it serves as a compass guiding our efforts to improve and innovate continuously. We deeply care about ensuring an exceptional customer experience, and these accolades reinforce that our dedication is resonating with our residents."



MERIDIAN – SAN ANTONIO, TX



ECHELON AT ODENTON  
– ODENTON, MD



THE TALA AT WASHINGTON HILL  
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