

Stamp

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**Maintenance Director:** 

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## The Arbors Bulletin

**December 2023 Newsletter** 



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#### RESIDENT SATISFACTION SURVEY 2023

#### Goal

Our mission as a company is to create and sustain comfortable, caring environments for those who depend on us. As a part of living that mission, we need feedback from our residents and responsible parties on what we are doing well, as well as what we could do better. Each survey is

read, analyzed, and met with a plan.

#### Overall Design

3 to 4 questions and comment section about quality of care and services based on the National Quality Forum endorsed CoreQ Survey. Ratings are from Poor (1) to Excellent (5).

#### SURVEY RESULTS

The overall satisfaction score for Arbors Memory Care is Very Good.



# Connect!





Like Arbors Memory Care on Facebook to see upcoming events, resident photos, staff updates, and much more!

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WWW.FACEBOOK.COM/ARBORSMEMORYCARE





### **Special Moments**









## Happy Birthday to our Staff & Residents:

Patricia: Dec. 7th Kathleen: Dec. 8th Frank: Dec. 26th Cora: Dec. 31st

Tammy B: Dec. 19th Rachel: Dec. 21st

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#### **Our Executive Director's Corner**

Dear residents, family members, and friends,

In November, we celebrated Thanksgiving day with a traditional Thanksgiving meal. We had food tables displayed in the dining room where the residents enjoyed turkey and all the trimmings. Thank you to those who joined us.

It was an honor to be part of our Veterans Pinning Ceremony.

We are gearing up for the winter holiday season. We will have an ugly sweater contest on December 15th and a pre-Christmas lunch (stay tuned for more information).

Wishing you all a happy holiday season, Assaad Zeid, Executive Director



Staff Spotlight: McKenna

McKenna joined the Arbors family this year as a caregiver. McKenna comes to us with several years of caregiving experience. A valuable asset, Mckenna clicked instantly with our residents and staff.

After caring for a family member who passed with cancer, McKenna knew she wanted to provide comfort and support along with a sense of companionship to seniors. Her passion is to provide meaningful, person-centered care.

McKenna is a DIY girl at heart. She's anxious to own her first home and fix it up with her fiancé.



Resident Spotlight:
Doris

The past two years, Doris has brightened the Arbors family with her wit and laughter.

Doris spent years as a nurse caring for others. She has a keen eye for details and surroundings, keeping us on our toes while always remembering to smile, have fun and laugh. Doris can often be found socializing with her friends "The Golden Girls" as their group likes to be referred, assembling jigsaw puzzles, taking walks outside, and encouraging her friends to appreciate the beautiful changing colors of the seasons. In the evenings you can bet you'll find Doris excited for bingo nights with her friends.

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DECEMBER 2023		Arbors Memory Care • 2121 E. Prater Way, Sparks, NV 89434 • 775-331-2229				
SUN	MON	TUE	WED	THU	FRI	SAT
	Make new friends but keep the old. One is silver, the other is GOLD.	Happy Birthday to our  Staff & Residents:  Patricia: Dec. 7th  Kathleen: Dec. 8th  Frank: Dec. 26th  Cora: Dec. 31st  Jammy B: Dec. 19th  Rachel: Dec. 21st	Happy Hanukkah * * * *		9:00 Morning news 10:00 Yuki the dog 10:45 Chair Yoga 11:15 Name that Tune 1:30 Conversation Cards 2:00 Walking Club 3:00 Short stories 4:00 Bean Bag Toss 6:00 Evening News	9:30 Today in History 10:00 Poems of December 11:00 Balloon Toss 1:30 50's 60's Trivia 2:00 Parachute Bounce 3:00 Jigsaw Puzzles 4:00 Brain Games 6:00 Saturday Night Movie With Popcorn
2:00 Conversation Social	9:00 Morning Update 10:00 Sit and Be Fit 10:30 Conversation Dice 11:00 Cooking Club 2:00 Language of the World 2:30 Catch Music 4:00 Bingo 6:00 Current Affairs	9:00 Morning News 10:00 Chair Yoga 11:00 December Trivia 2:00 Balloon Toss 3:00 Picasso and Wine 4:00 Conversation Cards 6:00 Classic TV	9:00 Morning Update 10:00 Sit and Be Fit 11:00 Jeopardy 2:00 Christmas Cards 3:00 Stretch with the Birds 4:00 Bingo 6:00 News around the world	9:00 Morning News 10:00 Chair Yoga 11:00 Radiant Art 2:00 Letter Writing 3:00 Hot Potato 4:00 Memory Lane 6:00 Evening Movie Hanukkah Begins	9:00 Morning News 10:00 Chair Yoga 11:00 Crossword Challenge 2:00 Conversation Cards 3:00 Walking Club 3:30 Short Stories 4:00 Bean Bag Toss 6:00 Classic Movie	9:00 Today in History 10:00 Poem of the week 11:00 Balloon Toss 2:00 4H Club 3:00 Jigsaw Puzzles 4:00 Brain Games 6:00 Saturday Night Movie With Popcorn
9:00 Spiritual Piano 10:00 Sunday Stretch 11:00 Sunday World News 1:30 Sunday Football 2:00 Book Club 3:00 Horse Shoe 4:00 Fancy Nails 6:00 Sunday Drama Movie	9. Morning Update 10:00 Sit and be Fit 11:00 Cooking Club 2:00 Memory Lane 3:00 Conversation Dice 4:00 Bingo 6:00 Current Affairs	9:00 Morning News 10:00 Chair Yoga 11:00 December Trivia 2:00 Gingerbread House 3:00 Decorating 4:00 Gingerbread Trivia 6:00 Classic TV	9:00 Morning Update 10:00 Sit and Be Fit 11:00 Jeopardy 2:00 Christmas Memories 3:00 Beautiful Violin 4:00 Bingo 5:00 News around the World	9:00 Morning News 10:00 Chair Yoga 11:00 Radiant Art 2:00 Write Home 3:00 Hot Potato 4:00 Memory Lane 5:00 Evening movie	9:00 Morning News 10:00 Yuki the dog 10:30 Chair Yoga 11:00 Name that Tune 2:00 Conversation Dice 3:30 Short Stories 4:00 Bowling 6:30 Caroling with Girl Scouts	9:00 Today in History 10:00 Poem of the Week 11:00 Balloon Toss 2:00 Wreath Making 3:00 Chocolate dipping Fun 4:00 Brain Games 6:00 Saturday Night Movie With Popcorn
3:00 Ring Toss 4:00 Fancy Nails 6:00 Sunday SCI-FI Movie	9:00 Morning Update 10:00 Sit and be Fit 11:00 Cooking Club 2:00 Memory Lane 3:00 Conversation Cards 4:00 Bingo 6:00 Current Affairs	9:00 Morning News 10:00 Chair Yoga 11:00 St. Nick Trivia 2:00 Music Therapy 3:00 Picasso and Wine 4:00 Conversation Cards 6:00 Classic TV	10:00 Sit and Be Fit 11:00 Wheel of Fortune 2:00 Jeopardy 3:00 Stretch with the Birds 4:00 Bingo 6:00 News around the World	4:30 Memory Lane 6:00 Evening Movie	9:00 Santa Claus is Coming 10:00 Santa Toss 11:00 Decorate the Town 2:00 Conversation Cards 3:00 <i>4H Ornament Fun</i> 4:00 Walking Club 6:00 Christmas Movie	9:00 Today in History 10:00 Poem of December 11:00 Legend of Santa Claus 2:00 50's 60's 70's Trivia 3:00 Parachute Ballon 4:00 Brain Games 6:00 National Christmas Movie Marathon Day
10:00 Stretch 11:00 Bible 1:30 Sunday Football 2:00 Nat. Geo. 3:00 Walk 4:00 Nails 6:00 Stretch 11:00 Stretch 11:00 This Day 1:30 Sunday Football 2:00 NYE Fun 3:00 Walk 4:00 Spa 6:00 Sunday	10:00 Move to the Music	9:00 Morning News 10:00 Chair Yoga 11:00 December Trivia 2:00 Music Therapy 3:00 Picasso and Wine 4:00 Bingo 6:00 Classic TV	9:00 Morning Update 10:00 Sit and Be Fit 11:00 Wheel of Fortune 2:00 Jim on the Guitar 3:00 Stretch with the Birds 4:00 Bingo 6:00 News around the World	9:00 Morning news 10:00 Chair Yoga 11:00 Radiant Art 2:00 Write Home 3:00 Shake Loose a Memory 4:30 Memory Lane 6:00 Evening Movie	9:00 Morning News 10:00 Short Stories 11:00 Decorate the Town 2:00 Conversation Cards 3:00 <i>4H Fun</i> 4:00 Walking Club 6:00 Wipe Out	9:00 Today in History 10:00 Sit and Be Fit 11:00 Aromatherapy 2:00 50's 60's 70's Trivia 3:00 Parachute Ballon 4:00 Brain Games 6:00 Sci-Fi Saturday Movie