

FREDERICK COUNTY MARYLAND
 Division of Water and Sewer Utilities
 4520 Metropolitan Court - Frederick, MD 21704-8364
 866-919-2043



WATER & SEWER BILL		
Account - Customer ID	Bill Number	
999957016 - 372175	1234743	
Service Address		
BALLENGER CENTER DR FREDERICK, MD		
Service Period		
12/31/2022 - 03/31/2023		
Bill Date	Due Date	Balance Due
03/31/2023	05/01/2023	\$12,644.61

HAMILTON ZANZE & CO
 C/O FIDELITY NATIONAL TITLE INS CO.
 37 GRAHAM ST
 STE 200
 SAN FRANCISCO, CA 94129

1% interest will be added if payment is not received
 by the due date. Water service eligible for
 disconnection 60 days from original bill date.

METER READ TYPES				
A-Actual	E-Estimate	F-Final	M-Manual	O-Other

Parcel: 02-228947

Service Description	Meter #	Current Read Date	Current Read	Previous Read Date	Previous Read	Read Type	Usage (in gallons)	Charge
SEWER (B) ONLY								9,066.11
SEWER (B) ONLY - READY TO SERVE								2,580.86
BAY RESTORATION FEE - COM (SWR ONLY)								992.64
ADDITIONAL BILL COPY								5.00

We are pleased to announce our new automated phone
 payment system. Call 866-919-2043 to make your payment.
 Service fees will apply. To sign up for paperless billing, go to
www.frederickcountymd.gov/paperless

Total Current Billing	12,644.61
Previous Balance	13,573.15
Interest Due	.00
Adjustments +/-	.00
Less Payments Received	13,573.15
BALANCE DUE	\$12,644.61

Detach and return the portion below with your payment

Please write your Account and Customer ID on your check and enclose this portion of the bill
 with your payment. Make checks payable to: TREASURER OF FREDERICK COUNTY.

HAMILTON ZANZE & CO
 C/O FIDELITY NATIONAL TITLE INS CO.
 37 GRAHAM ST
 STE 200
 SAN FRANCISCO, CA 94129

WATER & SEWER BILL		
Account - Customer ID	Bill Number	
999957016 - 372175	1234743	
Service Address		
BALLENGER CENTER DR FREDERICK, MD		
Service Period		
12/31/2022 - 03/31/2023		
Bill Date	Due Date	Balance Due
03/31/2023	05/01/2023	\$12,644.61

Mail to:
 FREDERICK COUNTY MARYLAND
 Division of Water and Sewer Utilities
 4520 Metropolitan Court
 Frederick, MD 21704-8364

604202300123474310001264461300000000000

FREDERICK COUNTY DIVISION OF WATER AND SEWER UTILITIES
4520 Metropolitan Ct., Frederick, MD 21704 - 8364

Normal Business Hours: Monday to Friday 8:00 am - 4:00 pm (except holidays)
Fax: 301-600-2998

EMERGENCIES (NO BILLING QUESTIONS PLEASE)

To report service disruptions or other water or wastewater emergencies during business hours, please call 301-600-2187. Outside of normal business hours and on holidays and weekends, please call 301-600-2194.

CUSTOMER INQUIRIES

Inquiries about your bill, service or rate schedule may be made in writing to the Division of Water and Sewer Utilities (DWSU), 4520 Metropolitan Ct., Frederick, MD 21704 - 8364. You may inquire about your account in person or by telephone during normal business hours. Please have your account-customer ID number available when making inquiries. Note the day, time, and name of the individual with whom you spoke. Inquiries regarding water quality should be directed to 301-600-1825 during normal business hours.

BILL PAYMENT

- Bills are payable in full upon presentation. Payments may be made by mail using the enclosed envelope. You may also pay your bill in person at the County Treasurer's Office, 30 North Market St., Frederick, MD 21701 or at the DWSU office. To make an online payment, visit <https://frederickcountymd.munisselfservice.com>. Please note there is a service fee for all payments made through this website. For a complete listing of payment options, visit www.frederickcountymd.gov/wspaybill.
- If remitting payment through an online banking service, please use the local mailing address: 4520 Metropolitan Ct., Frederick, MD 21704-8364. Your payment must include both the account number and customer ID number (combined as a 15 digit number) in order to ensure proper and timely posting of the payment.
- Delinquent interest accrues every 30 days from the original bill date.
- Payments returned unpaid for any reason will result in additional charges.
- Failure to receive bill does not relieve owner from liability of penalties.

READY TO SERVE (RTS) CHARGE

This is a fixed charge, based on level of service, which covers a portion of our costs for maintaining our treatment and delivery systems and administrative functions. This quarterly charge appears on every bill and does not vary with your consumption.

The DWSU operates as an independent Water & Sewer Enterprise Fund, which receives no financial support from the County's General Fund (Tax) Dollars.

WATER METER READINGS

The DWSU uses electronic meter reading systems. If a discrepancy arises between the electronic reading and the actual mechanical reading on the meter, the mechanical reading shall be used to reconcile the discrepancy. Accounts that have inoperative meters or are not accessible by the County may be billed based on average or estimated consumption.

PAYMENT ARRANGEMENTS

If you have difficulty making payment by the due date, please contact our office to discuss possible arrangements to assist you in maintaining your service. All payment plans must be confirmed in writing by the DWSU prior to becoming effective. Payment arrangements may not be granted when the account reaches disconnection status. Your water service will not be discontinued for non-payment when a bill is in dispute, provided you have paid all undisputed charges and have made a written request to the DWSU for investigation of disputed charges.

SERVICE TO THE PROPERTY MAY BE DISCONTINUED FOR THE FOLLOWING REASONS:

- Non-payment of bills. (Note: All bills constitute a lien on the property and the County Treasurer's annual Tax Sale will be used to collect these charges.)
- Failure to provide clear and unimpeded access to the meter for the purposes of reading, maintaining, repairing or replacing the meter.
- Failure to comply with water conservation orders/notices.
- Any other violation of the rules and regulations of the DWSU and the *Code of Public Local Laws of Frederick County*.

ACCOUNT NAMES

Accounts are in the name of the property owner(s) as obtained from the Maryland State Department of Assessments and Taxation. Bills can be mailed to a tenant or other third party by contacting our office. However, the property owner is ultimately responsible for payment of all bills.

FINAL BILLS

The DWSU must be notified to arrange a final bill/meter reading as part of the property sale or transfer process.

FREDERICK COUNTY MARYLAND
 Division of Water and Sewer Utilities
 4520 Metropolitan Court - Frederick, MD 21704-8364
 866-919-2043



WATER & SEWER BILL		
Account - Customer ID	Bill Number	
999957016 - 325118	1234743	
Service Address		
BALLENGER CENTER DR FREDERICK, MD		
Service Period		
12/31/2022 - 03/31/2023		
Bill Date	Due Date	Balance Due
03/31/2023	05/01/2023	\$12,644.61

CONSERVICE
 P O BOX 5697
 LOGAN, UT 84323

1% interest will be added if payment is not received by the due date. Water service eligible for disconnection 60 days from original bill date.

METER READ TYPES				
A-Actual	E-Estimate	F-Final	M-Manual	O-Other

Parcel: 02-228947

Service Description	Meter #	Current Read Date	Current Read	Previous Read Date	Previous Read	Read Type	Usage (in gallons)	Charge
SEWER (B) ONLY								9,066.11
SEWER (B) ONLY - READY TO SERVE								2,580.86
BAY RESTORATION FEE - COM (SWR ONLY)								992.64
ADDITIONAL BILL COPY								5.00

We are pleased to announce our new automated phone payment system. Call 866-919-2043 to make your payment. Service fees will apply. To sign up for paperless billing, go to www.frederickcountymd.gov/paperless

Total Current Billing	12,644.61
Previous Balance	13,573.15
Interest Due	.00
Adjustments +/-	.00
Less Payments Received	13,573.15
BALANCE DUE	\$12,644.61

Detach and return the portion below with your payment

Please write your Account and Customer ID on your check and enclose this portion of the bill with your payment. Make checks payable to: TREASURER OF FREDERICK COUNTY.

CONSERVICE
 P O BOX 5697
 LOGAN, UT 84323

WATER & SEWER BILL		
Account - Customer ID	Bill Number	
999957016 - 325118	1234743	
Service Address		
BALLENGER CENTER DR FREDERICK, MD		
Service Period		
12/31/2022 - 03/31/2023		
Bill Date	Due Date	Balance Due
03/31/2023	05/01/2023	\$12,644.61

Mail to:
 FREDERICK COUNTY MARYLAND
 Division of Water and Sewer Utilities
 4520 Metropolitan Court
 Frederick, MD 21704-8364

604202300123474310001264461300000000000

FREDERICK COUNTY DIVISION OF WATER AND SEWER UTILITIES
4520 Metropolitan Ct., Frederick, MD 21704 - 8364

Normal Business Hours: Monday to Friday 8:00 am - 4:00 pm (except holidays)
Fax: 301-600-2998

EMERGENCIES (NO BILLING QUESTIONS PLEASE)

To report service disruptions or other water or wastewater emergencies during business hours, please call 301-600-2187. Outside of normal business hours and on holidays and weekends, please call 301-600-2194.

CUSTOMER INQUIRIES

Inquiries about your bill, service or rate schedule may be made in writing to the Division of Water and Sewer Utilities (DWSU), 4520 Metropolitan Ct., Frederick, MD 21704 - 8364. You may inquire about your account in person or by telephone during normal business hours. Please have your account-customer ID number available when making inquiries. Note the day, time, and name of the individual with whom you spoke. Inquiries regarding water quality should be directed to 301-600-1825 during normal business hours.

BILL PAYMENT

- Bills are payable in full upon presentation. Payments may be made by mail using the enclosed envelope. You may also pay your bill in person at the County Treasurer's Office, 30 North Market St., Frederick, MD 21701 or at the DWSU office. To make an online payment, visit <https://frederickcountymd.munisselfservice.com>. Please note there is a service fee for all payments made through this website. For a complete listing of payment options, visit www.frederickcountymd.gov/wspaybill.
- If remitting payment through an online banking service, please use the local mailing address: 4520 Metropolitan Ct., Frederick, MD 21704-8364. Your payment must include both the account number and customer ID number (combined as a 15 digit number) in order to ensure proper and timely posting of the payment.
- Delinquent interest accrues every 30 days from the original bill date.
- Payments returned unpaid for any reason will result in additional charges.
- Failure to receive bill does not relieve owner from liability of penalties.

READY TO SERVE (RTS) CHARGE

This is a fixed charge, based on level of service, which covers a portion of our costs for maintaining our treatment and delivery systems and administrative functions. This quarterly charge appears on every bill and does not vary with your consumption.

The DWSU operates as an independent Water & Sewer Enterprise Fund, which receives no financial support from the County's General Fund (Tax) Dollars.

WATER METER READINGS

The DWSU uses electronic meter reading systems. If a discrepancy arises between the electronic reading and the actual mechanical reading on the meter, the mechanical reading shall be used to reconcile the discrepancy. Accounts that have inoperative meters or are not accessible by the County may be billed based on average or estimated consumption.

PAYMENT ARRANGEMENTS

If you have difficulty making payment by the due date, please contact our office to discuss possible arrangements to assist you in maintaining your service. All payment plans must be confirmed in writing by the DWSU prior to becoming effective. Payment arrangements may not be granted when the account reaches disconnection status. Your water service will not be discontinued for non-payment when a bill is in dispute, provided you have paid all undisputed charges and have made a written request to the DWSU for investigation of disputed charges.

SERVICE TO THE PROPERTY MAY BE DISCONTINUED FOR THE FOLLOWING REASONS:

- Non-payment of bills. (Note: All bills constitute a lien on the property and the County Treasurer's annual Tax Sale will be used to collect these charges.)
- Failure to provide clear and unimpeded access to the meter for the purposes of reading, maintaining, repairing or replacing the meter.
- Failure to comply with water conservation orders/notices.
- Any other violation of the rules and regulations of the DWSU and the *Code of Public Local Laws of Frederick County*.

ACCOUNT NAMES

Accounts are in the name of the property owner(s) as obtained from the Maryland State Department of Assessments and Taxation. Bills can be mailed to a tenant or other third party by contacting our office. However, the property owner is ultimately responsible for payment of all bills.

FINAL BILLS

The DWSU must be notified to arrange a final bill/meter reading as part of the property sale or transfer process.