

HZ ECHELON MASTER TENANT LLC P.O BOX 4697 LOGAN, UT 84323

RETURN THIS ENTIRE LOWER PORTION WITH PAYMENT

VISA

Credit card payments can only be made on-line and a

convenience fee will be charged. To View/Pay on-line: www.aacounty.org

DISCOVER

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## **Annual Consumer Confidence Report**

The County's water quality report is produced each year and explains the multi-step treatment process used to ensure that your drinking water meets or exceeds all state and federal standards. Information includes water quality analyses data for the previous calendar year so you can easily find out what's in your water. Go to Water Quality Reports under Useful Information on the DPW homepage at www.aacounty.org/departments/ public-works.

## Water: Where it comes from ...

The County produces, treats, and safely delivers nearly 13 billion gallons of drinking water to more than 110,000 customers each year. That's 66.4 million gallons per day! To meet this daily demand, the Bureau of Utility Operations (BUO) taps underground aquifers that are 150 to 1,550 feet deep. The BUO also maintains and operates 55 production wells, 17 booster pump stations, and more than 1,400 miles of transmission mains.

## And where it goes.

To safely collect and treat the 12 billion gallons of wastewater leaving homes and businesses each year, the BUO must also maintain and operate a complex underground infrastructure network. The system includes more than 1,500 miles of sewer mains, 253 pump stations, and seven water reclamation facilities. Please help maintain this vitally important infrastructure and avoid costly backups by not flushing wipes of any kind or pouring fats, oils, and grease down the drain.

## How much water do you use?

Your usage is measured in thousands of gallons by the quarter. Check your consumption history online by clicking on Pay or View Your Bill at www.aacounty.org.

## Sewer backup or water emergency? Call us First!

### 410-222-8400 - Emergency Services

It serves our customers 24/7. Call us first before you call a plumber. There is no charge. We are here to help.

# Who do you call about your billing statement?

### 410-222-1144 - Office of Finance/Billing & Customer Service

Call about any changes to your utility account or billing issues or email us at custserv@aacounty.org. Avoid late fees and service interruption by paying your bill on time. We will be glad to assist you.

## Where can you find the current utility

### rates & fees?

Rate and fee information, as well as Frequently Asked Questions can be found at:

www.aacounty.org/departments/public-works/utilities. Your water/wastewater usage and rates are also found on the front of this statement.

We appreciate your help conserving water and protecting our County's public utility infrastructure. For information about tours and speakers for your community association, classroom or organizations, contact DPW Customer Relations at 410-222-7582.

For the latest DPW-related news and announcements:

## facebook.com/annearundeldpw

twitter.com/AACoDPW

Reduce your Utility Bill and SAVE \$\$\$! Water conservation is easy and practical.

- Use rain barrels to collect water for outdoor watering.
- Every month, check your water lines, faucets, toilets, water heaters, and irrigation systems for leaks.
- Fix any leak immediately.
- Wash full loads of laundry and dirty dishes.
- Turn off your inside water valves and store lawn hoses when you are away for long periods of time.