

FREDERICK COUNTY MARYLAND
 Division of Water and Sewer Utilities
 4520 Metropolitan Court - Frederick, MD 21704-8364
 301-600-2354



WATER & SEWER BILL

Account - Customer ID		Bill Number
999957016 - 325118		1114701
Service Address		
BALLENGER CENTER BALL CRK DR FREDERICK, MD		
Bill Date	Due Date	Balance Due
06/30/2022	08/01/2022	\$13,471.82

CONSERVICE
 PO BOX 528
 LOGAN, UT 84323

1% interest will be added if payment is not received
 by the due date. Water service eligible for
 disconnection 60 days from original bill date.

METER READ TYPES				
A-Actual	E-Estimate	F-Final	M-Manual	O-Other

Parcel: 02-228947

Service Description	Meter #	Current Read Date	Current Read	Previous Read Date	Previous Read	Read Type	Usage (in gallons)	Charge
SEWER (B) ONLY								9,564.50
SEWER (B) ONLY - READY TO SERVE								2,754.58
BAY RESTORATION FEE - COM (SWR ONLY)								1,147.74
ADDITIONAL BILL COPY								5.00

Total Current Billing	13,471.82
Previous Balance	13,315.53
Interest Due	.00
Adjustments +/-	.00
Less Payments Received	13,315.53
BALANCE DUE	\$13,471.82

" Detach Here "

Please write your **Account/Customer ID** on your check and enclose this portion of the bill with your payment. Make checks payable to: **TREASURER OF FREDERICK COUNTY.**

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 LOGAN, UT 84323

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Please DO NOT send correspondence with your payment.
 For changes to your account, please call 301-600-2354

Mail to:
 FREDERICK COUNTY MARYLAND
 Division of Water and Sewer Utilities
 4520 Metropolitan Court
 Frederick, MD 21704-8364

60420222011147014000134718260000000000

FREDERICK COUNTY DIVISION OF UTILITIES AND SOLID WASTE MANAGEMENT
4520 Metropolitan Ct., Frederick, MD 21704

Normal Business Hours - Monday to Friday 8:00 am - 4:00 pm (except holidays)
Phone: 301-600-2354 or 301-600-2935 Fax: 301-600-2998

EMERGENCIES (NO BILLING QUESTIONS PLEASE)

To report service disruptions or other water or wastewater emergencies during business hours, please call 301-600-2187. Outside of normal business hours and on holidays and weekends, please call 301-600-2194.

CUSTOMER INQUIRIES

Inquiries about your bill, service or rate schedule may be made in writing to the Division of Utilities and Solid Waste Management (DUSWM), 4520 Metropolitan Ct., Frederick, MD 21704. You may inquire about your account in person or by telephone during normal business hours. Please have your account/customer ID available when making inquiries. Note the day, time, name of the individual with whom you spoke and any associated work order numbers provided for future reference. Inquiries regarding water quality should be directed to 301-600-1825 during normal business hours.

BILL PAYMENT

- Bills are payable in full upon presentation. Payments may be made by mail using the enclosed envelope. You may also pay your bill in person at the County Treasurer's Office, 30 North Market St., Frederick, MD 21701 or at the DUSWM office. To make an online payment, visit <https://frederickcountymd.munisselfservice.com>. Please note there is a service fee for all payments made through this website. For a complete listing of payment options, visit www.frederickcountymd.gov/wspaybill.
- If remitting payment through an online banking service, please use the local mailing address - 4520 Metropolitan Ct., Frederick, MD 21704. Your payment must include both the account number and the customer ID number in order to ensure proper and timely posting of the payment.
- Delinquent interest accrues every 30 days from bill date.
- Checks returned unpaid for any reason will result in additional charges.
- Failure to receive bill does not relieve owner from liability of penalties.

READY TO SERVE (RTS) CHARGE

This is a fixed charge, based on level of service, which covers a portion of our costs for maintaining our treatment and delivery systems and administrative functions. This quarterly charge appears on every bill and does not vary with your consumption.

The DUSWM operates as an independent Water & Sewer Enterprise Fund, which receives no financial support from the County's General Fund (Tax) Dollars.

WATER METER READINGS

The DUSWM uses electronic meter reading systems. If a discrepancy arises between the electronic reading and the actual mechanical reading on the meter, the mechanical reading shall be used to reconcile the discrepancy. Accounts that have inoperative meters or are not accessible by the County may be billed based on average or estimated consumption.

PAYMENT ARRANGEMENTS

If you have difficulty making payment by the due date, please contact our office to discuss possible arrangements to assist you in maintaining your service. All payment plans must be confirmed in writing by the DUSWM prior to becoming effective. Payment arrangements may not be granted when the account reaches disconnection status. Your water service will not be discontinued for non-payment when a bill is in dispute, provided you have paid all undisputed charges and have made a written request to the DUSWM for investigation of disputed charges.

SERVICE TO THE PROPERTY MAY BE DISCONTINUED FOR THE FOLLOWING REASONS:

- Non-payment of bills. (Note: All bills constitute a lien on the property and the County Treasurer's annual tax sale will be used to collect these charges.)
- Failure to provide clear and unimpeded access to the meter for the purposes of reading, maintaining, repairing or replacing the meter.
- Failure to comply with water conservation orders/notices.
- Any other violation of the rules and regulations of the DUSWM and the Code of Public Local Laws of Frederick County.

ACCOUNT NAMES

Accounts are in the name of the property owner(s) as obtained from the Maryland State Department of Assessments and Taxation. Bills can be mailed to a tenant or other third party by contacting our office. However, the property owner is ultimately responsible for payment of all bills.

FINAL BILLS

The DUSWM must be notified to arrange a final bill/meter reading as part of the property sale or transfer process.