

PRIVACY POLICY

This Privacy Policy describes the practices of the Pacific 192, LLC, MRES Ravello II Holdings, LLC, their subsidiaries and affiliates (collectively as the property owners of Ravello 192) regarding the collection and use of information from visitors to this Ravello 192 website and users of the information, materials, products, and services found on this website (hereinafter the "Website"). We recognize the importance of protecting the privacy of personal information collected from our Website users and we prioritize protecting the privacy and security of any personal information about you that is collected or used on this Website.

This Privacy Policy describes what personal information we gather, how we use it, and how you can correct, change, and limit our use of it. It is our intention to give you as much control over your personal information as possible to preserve your privacy, while still allowing us to utilize that personal information to provide you a valuable service.

Before you use the Website, you should review this Privacy Policy and the related Website Terms of Use ("Terms of Use"). Only submit information and use the Website if you accept this Privacy Policy and our Terms of Use.

We update our Privacy Policy and Terms of Use from time to time. We encourage you to read this Privacy Policy and our Terms of Use before you send or share personal information with us or use this Website, and to read them again at each return visit, so that you are aware of changes. The effective date of the latest version of this Privacy Policy will be reflected in the date listed below. Your continued use of our Website means you agree to any changes or updates to this Privacy Policy and the Terms of Use.

BY BROWSING OR USING THE WEBSITE IN ANY WAY, YOU GIVE US PERMISSION TO USE ANY OR ALL PERSONAL INFORMATION THAT YOU PROVIDE AND TO SHARE ANY OR ALL PERSONAL INFORMATION THAT YOU PROVIDE WITH OUR THIRD PARTY PROVIDERS IN FURTHERANCE OF SEEKING TO RENT OR LEASE RESIDENTIAL HOUSING, OR ACCESS AND USE SERVICES THAT ARE AVAILABLE ON THE WEBSITE. IF YOU DO NOT CONSENT OR AGREE WITH THE TERMS IN THIS PRIVACY POLICY, DO NOT USE THE WEBSITE. CONTINUED USE OF THE WEBSITE CONSTITUTES YOUR AGREEMENT AND CONSENT, WHICH YOU HAVE FREELY GIVEN, TO YOUR PERSONAL INFORMATION BEING PROCESSED PURSUANT TO THIS PRIVACY POLICY.

THIS PRIVACY POLICY DOES NOT APPLY TO OTHER WEBSITES

The confidentiality, privacy, and other obligations are limited to this Website only, and do not extend beyond this Website. We may list the same property on other websites, online marketplaces, and advertisements, which may contain their own privacy policies and terms of use. We strongly encourage you read those third party website policies and terms before using those respective websites, as we are not responsible whatsoever for your interactions with any third party websites. The Property Management Company may also use separately owned or third party websites for the processing of rental applications, agreements, payments, and other services to assist you in either qualifying for a rental property or providing services to you. Those separate and third party websites may contain a link to the Website for the purpose of convenience. Upon clicking a link, you may leave the Website to engage with those websites, for which they will contain their own privacy policies and terms of use, which we strongly encourage you to read before using those respective websites. Please be advised that this

Privacy Statement is not applicable to those websites, which are instead governed by their own respective privacy statements.

PERSONAL INFORMATION WE COLLECT

We collect personal information from this Website in order to provide information, facilitate communication, transactions, and services with you and between you and any third party service providers, and to help us better understand how we can assist you in your search for housing, or to obtain services as a resident in the rental property you occupy.

The different types of personal information we collect will depend upon what we will need in order to provide you with the particular product or service you are interested in. The information requested on our registration form includes some or all of the following personal information:

- General information (e.g., your name, address, email address, telephone number, date of birth, and other types of demographic information including gender, age, and marital status)
- Information collected to create an account (e.g., user name and password),
- Information that you provide voluntarily in connection with your use of any interactive tools or resources on the Website relating to finding, leasing, or accessing services for a rental property, including submission of an inquiry, contact or schedule a visit form,
- Lease application or related payment information, which in addition to the general information listed above, may include information such as your Social Security number, driver's license number, government identification documents, personal image of yourself, present and prior postal addresses, , monthly rent paid at previous residences, employers, job titles, occupation, income, references, emergency contact information and information about your pets and vehicles, including license plate numbers
- Payment-related information, such as credit or debit card information, bank account information and routing numbers, and automated clearing house (ACH) information
- In connection with your submission of service requests, or other communications with the Property Management Company, its agents or third party service providers, or the nature of work requested
- In connection with your use of any interactive educational or informational resources provided to residents through the Website
- In any postings you make on any community page or otherwise on the Website or in any emails that you send to us
- In connection with your use or purchase of any other services or products provided by the Website or by any third party service providers,
- In connection with your use of the Website, certain services and features on the Website may only be used if you voluntarily provide certain information about yourself.

Those interested in touring, inquiring, renting or leasing a residential rental property will likely be asked to include the following additional information: the type of rental property size you are looking for, where you want to live, the type of building you prefer, your proposed rent budget, the number of individuals in your household and their ages, a copy of your and any occupants government issued identification documents, personal image of yourself and any occupants, and if you have pets or not.

THIS INFORMATION MAY BE SHARED WITH THIRD PARTY SERVICE PROVIDERS THAT MANAGE, SERVE, OR OPERATE THE RESIDENTIAL RENTAL PROPERTY YOU ARE SEEKING TO RENT, LEASE, OR OBTAIN SERVICES AS A RESIDENT IN THE RENTAL PROPERTY YOU OCCUPY.

USAGE TRACKING: USE OF IP ADDRESSES

Every device that connects to the Internet is given a number that is known as an Internet Protocol (IP) Address. These numbers are typically assigned in geographic blocks. An IP address can often be used to identify the location from which a device is connecting to the Internet. As permitted under applicable law, we collect IP addresses for the purposes of system administration, gathering and analyzing aggregated information, creating a better experience for users and auditing the use of this Website.

We do not usually link any IP addresses to anything that can be personally identifiable. This means that your Internet session will be logged, but you will remain anonymous to us. We will seek to link your IP address to personally identifiable information when we deem it necessary (i) to identify and authenticate you when you submit certain information to the Website, such as request to visit the property, payments, request for services or other types of communication, (ii) to be pre-qualified for a rental property displayed on this Website, (iii) when you start or complete a lease application for a rental property displayed on this Website, or (iv) to protect this Website and other users from harm and to prevent criminal misconduct.

USE OF COOKIES

A cookie is a small file which contains a string of characters that is sent to your computer when you are browsing the Internet and visit a website. When you visit the same website again, the cookie enables that site to recognize your browser. Cookies may store user preferences and other information about you. You can configure your browser to refuse all cookies, or to indicate when a cookie is being sent. However, there are some website features or services that may not function properly without cookies.

Improvements and updates to this Website are based on such data as total number of visitors and pages viewed. This information is most easily tracked with cookies. We use the information from cookies only to provide services better suited to your needs, and for the protection of the Website and users from potential harm. We never save passwords or credit card information in cookies.

We may use cookies for many purposes, including to remember your save search preferences, to track users' movements around this Website, to analyze trends, administer this Website, to count how many visitors we receive to a page, to help you sign up for our services, to protect your data and to gather demographic information about the user base as a whole. Users can control the use of cookies at the individual browser level. We may partner with a third party to either display advertising on our website or to manage advertising on other sites. A third party partner may use cookies or similar technologies in order to provide advertising or other content to you, based upon your browsing activities and interests or to make the ads you see more relevant to you.

To change or limit use of cookies, please adjust the preferences in your browser settings. You may also limit the information we learn from certain cookies by logging directly into the registered areas of this Website rather than by logging in by using your social media log-in credentials. Be advised that our cookies are often used to provide you with certain functionality, and without them you may not be able to use some of the services provided on this Website.

DO NOT TRACK SIGNALS

Note that your browser settings may allow you to automatically transmit a "Do Not Track" signal to websites and online services you visit. Activation of "Do Not Track" settings in your browser,

or other mechanisms that block cookies or other tracking technologies, will not affect the collection or use of Personal Information as outlined elsewhere in this Privacy Policy. To find out more about "Do Not Track," please visit www.allaboutdnt.com.

WEBSITE ANALYTICS

This Website may use web analytics tools and services, some from third-parties, such as web analytic services provided by Google, Inc. ("Google"), to better assist us in understanding how this Website is used. These web analytics tools and services will place cookies on your computer that will generate information that we select about your use of this Website, including your computer's Internet Protocol (IP) Address. That information will be transmitted to and stored by us and or third-parties. The information will be used for the purpose of evaluating consumer use of this Website, compiling reports on Website activity for our use, and providing other services relating to Website activity and usage. We may also transfer this information to third-parties where required to do so by law, or where such third-parties process the information on our behalf. You may refuse the use of cookies by selecting the appropriate settings on your browser. Please note that by doing so, you may not be able to use the full functionality of this Website. Use of cookies by Google Analytics is covered by Google's privacy policy located at <https://policies.google.com/privacy>

OUR USE OF INFORMATION ABOUT YOU

We may use personal information about you to create your account, to enable you to use this Website, including any community pages or site within this Website, and to facilitate communication and transactions between users and us, and other third party service providers for transactions between you and any of them that may occur through this Website, including but not limited to using information about you (i) in connection with any interactive decision-making tools or resources relating to leasing an a rental property, including submission of an inquiry, contact or schedule a visit forms, lease application or related payments; (ii) in connection with assisting the third party service providers in marketing to you, including contacting you by email, phone, text message, or otherwise; (iii) in connection with assisting any third party service providers in processing your lease application, including investigating your background, leasing history, and creditworthiness, including through the use of consumer reporting agencies; (iv) in connection with processing your rental payments, service requests, and other communications; (v) in connection with your use of any interactive educational or informational resources provided to residents; (vi) in connection with your participation in any community or in dealing with any emails that you send to us; (vii) in connection with your use or purchase of any other services or products provided by this Website or by any third-party provider; (viii) in connection with your use of any other aspect of this Website; and (ix) generally to enhance and optimize your use of this Website. We may also use your email address or telephone number to respond when you submit a question, suggestion, or request assistance with using or accessing this Website.

We may link personal information we collect about you with other personal information we collect about you, whether offline or from third parties or otherwise. We may use personal information about you to send you targeted messages, publications, news, and information about events, special offers, promotions, benefits, and other advertisements. We may use personal information about you to improve, to analyze trends, to administer this Website, to gather demographic information about this Website's users, to track user movements, and to customize the content and layout of this Website for each individual user.

INFORMATION WE SHARE OR DISCLOSE

We may share personal information about you with third party service providers (such as hosting service providers, analytics service providers, email service providers, screening service providers, identity verification providers, custom programmers, payment processors, advertisers, etc.) and other appropriate persons for purposes of (i) performing functions pertinent to this Website's apparent and reasonable purposes, including but not limited to those discussed above under "Our Use of Information About You"; (ii) maintaining, upgrading, and improving this Website; (iii) complying with law, cooperating with governmental authorities, and consulting with our attorneys and other advisers; (iv) attempting to avert a threat of harm to our, or others' safety, or other interests; (v) in connection with any legal actions or claims; and (vi) enforcing the Terms of Use of this Website. We also reserve the right to transfer personal information about you to a third party that acquires substantially all of our assets.

Similarly, some of our third party service providers (such as lease screening service providers, payment processors, advertisers, etc.) may share personal information about your use of this Website with other appropriate persons for purposes of (i) performing functions that would reasonably be expected of us as a property management company or owner of a residential facility with respect to a prospective renter, such as contacting you by email, phone, text message, or otherwise to market its space and investigating your background, leasing history, creditworthiness, either directly or through the assistance of third parties, including credit reporting agencies; (ii) complying with law, cooperating with governmental authorities, and consulting with attorneys and other advisers, (iii) attempting to avert a threat of harm to its, or others' safety, or other interests; (iv) defending it and its owners, personnel, and affiliates in connection with any legal actions or claims; and (v) other purposes of within the ordinary course of its business.

We may use third party service providers to send and distribute email and to perform other marketing and support functions. We may share personal information about you with third parties that offer goods and services we think may be of interest to you. From time to time, we may cooperate with other organizations or companies to provide co-sponsored or co-branded promotions, services or events and may share personal information about you with our co-sponsor. We also may provide personal information about you to service providers or contractors to perform functions on our behalf, such as, but not limited to, companies or individuals hired to: communicate news, deliver our promotional materials via e-mail and direct mail, to develop, enhance, market or provide any of our products, to process credit card payments and to assist us with sending communications and performing other marketing and support functions. These third parties may use technologies to measure the effectiveness of ads and emails, and use personal information about your visits to this Website so that we may provide you with a better experience on this Website. We also may use third party social media platforms to communicate with you. We also may share with third parties aggregated demographic and statistical information, such as the daily number of unique visitors to this Website, the number of users who searched for certain types of housing, and how many users clicked on a particular advertisement.

We also may disclose personal information about you (i) to a person who in our good faith judgment appears to be you or your agent; (ii) to a third party or parties where disclosure is required or permitted by law, a judicial proceeding, a criminal investigation, a court order, or legal process; (iii) if, in our good faith judgment, it is necessary or desirable to enforce compliance with our internal policies or the Terms of Use, to try to prevent illegal activity or suspected fraud, or to try to protect the Website, customers, or others; and (iv) to any other entity that acquires all or a portion of our organization by merger, reorganization, operation of law, or a sale of some or all of our assets.

Through the Website, we may make available areas that allow for interaction with other users, such as blogs, forums, bulletin board services, chat areas, or other message and communications features. Some of these forums may require registration. Please remember that any personal information that is disclosed in these areas becomes public information, and you should exercise caution when deciding to disclose personal information about yourself.

We do not rent or sell your personal information in a personally identifiable form to anyone, provided however, certain personal information may be shared with our third party service providers, including hosting service providers, analytic service providers, email service providers, lease screening service providers, custom programmers, payment processors, and advertisers as more fully described above.

We may have a service provider anonymize your personal information so that you are not individually identified, and provide that anonymized information to our partners and third party service providers. We may also provide aggregate usage information to our partners, who may use such information to understand how often and in what ways people use the Website, so that they, too, can provide you with an optimal online experience.

Advertisers: We may allow advertisers and/or merchant partners (“Advertisers”) to choose the demographic information of users who will see their advertisements or promotional offers, and you agree that we may provide any of the personal information we have collected from you in a form that is not personally identifiable to Advertisers, in order for that Advertiser to select the appropriate audience for those advertisements and/or offers. For example, we might use the fact you are located in Omaha to show you ads or offers for Omaha businesses, but we will not tell such businesses who you are. Or, we might allow Advertisers to display their ads to users with similar usage patterns to yours, but we will not disclose usage information to Advertisers except in aggregate form, and not in a manner that would identify you personally. Note that if an Advertiser asks us to show an ad to a certain audience or audience segment, and you respond to that ad, the Advertiser may conclude that you fit the description of the audience they were trying to reach.

Affiliated Businesses: In certain situations, businesses or third party websites we might be affiliated with may sell or provide products or services to you through, or in connection with this Website (either alone or jointly with us). You can recognize when an affiliated business is associated with such a transaction or service, and we will share your personal information with that affiliated business only to the extent that it is related to such transaction or service. We have no control over the policies and practices of third party websites or businesses as to privacy or anything else, so if you choose to take part in any transaction or service relating to an affiliated website or business, please review all such businesses’ or websites’ policies.

Agents: We might employ other companies and people to perform tasks on our behalf and need to share your personal information with them to provide products or services to you. Unless we tell you differently, our agents do not have any right to use the personal information we share with them beyond what is necessary to assist us.

REVIEWS AND CONTENT SUBMISSIONS

The Website may allow you to provide and submit certain content (“Content”) in the form of a review or rating as to your experience in visiting or living at the properties featured on the Website. We may share your content with our third party service providers (such as review publishers, search engines, analytic service providers, syndication sites, advertisers, etc.), and

other appropriate persons for purposes of publication to this Website, social media channels, as well as other third party websites.

THIRD PARTY SERVICE PROVIDERS

It is our intention to maintain reputable third party service providers to offer users a variety of products and services on this Website. We are not responsible for their information, privacy, or other business practices. When choosing to purchase products or services on this Website, you must take into consideration that you will be transacting business directly with a third party service provider, and the personal information about you, collected by the provider, will be subject to the practices of that provider.

THIRD PARTY WEBSITE LINKS

This Website may contain links to third-party websites that are beyond our control and take you outside of this Website. For example, if you "click" on a banner ad, which is an advertisement or a search result, the "click" may take you off this Website and on to another site that we do not control and therefore are not responsible for their content. The inclusion of hyperlinks to any other websites by us on this Website, does not infer any endorsement of the content or material on such websites, nor any association with the owners or operators of the websites or the businesses listed on any of these websites.

The information practices or content of such other websites or advertisers is governed by the privacy statements of all such other websites and businesses contained on those websites. Please be advised that this Privacy Policy is not applicable to those websites and businesses, which are instead governed by their respective privacy statements. Please review the privacy statements of such other websites and businesses to understand their personal information collection practices.

DATA TRANSFERS AND JURISDICTIONS

We are based in the United States and the information we collect is governed by United States law. By accessing or using the Website or providing us with any information, you consent to the transfer, processing and storage of your information in and to the United States, and other countries and jurisdictions in which the privacy laws may not be as comprehensive as those in the country where you reside and/or are a citizen.

CAN-SPAM ACT COMPLIANCE

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out penalties for violations.

We collect your email address in order to:

- Send information, respond to inquiries, and/or other requests or questions; and
- Market to our mailing list or continue to send emails to our clients after the original transaction has occurred.

To be in compliance with CAN-SPAM we agree to the following:

- NOT use false, or misleading subject line, "To," "From," "Reply-To," or routing information;

- Identify any message as an advertisement that is, in some reasonable way;
- Monitor third-party email marketing services used on our behalf for compliance, if one is used;
- Honor opt-out/unsubscribe requests quickly; and
- Allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from receiving future emails, you can follow the instructions at the bottom of each email and we will promptly remove you from all correspondence.

ACCESSING AND UPDATING PERSONAL INFORMATION

You may request access to your personal information, corrections and/or deletions of the same by using the contact information set forth below. We will use reasonable, good faith efforts to promptly address your concerns, subject to legal retention obligations and legitimate business needs.

When making a request, users are asked to identify themselves and the information requested to be accessed, corrected or removed. Please note that there may be circumstances where we are not required to comply with your requests (e.g., if we have an ongoing requirement to retain your personal information for our own business or legal compliance purposes). We may decline to process requests that are unreasonably repetitive or systematic, require disproportionate technical effort, jeopardize the privacy of others, would be extremely impractical, or for which access is not otherwise required. Correcting or removing data is done free of charge to the user unless doing so requires a disproportionate effort. After deleting your information from active servers, copies may remain in our backup system.

CHANGES TO PRIVACY POLICY

We reserve the right to modify this Privacy Policy at any time. If we decide to change our Privacy Policy, we will prominently post those changes here and any other place we deem appropriate, so you are always aware of what personal information we collect, how we use it, and under what circumstances, if any, we disclose it. You should check the Website frequently to see recent changes.

CHILDREN'S PRIVACY

The Website is not intended for children under eighteen (18) years of age. We do not knowingly solicit or collect personal information from or about any such children, and does not knowingly market its products or services to any such children. If we become aware that we have inadvertently received personal information from a user under the age of eighteen (18), we will delete such personal information from our records.

INFORMATION SECURITY

We use commercially reasonable security measures to help protect against unauthorized access to or unauthorized alteration, disclosure, or destruction of data. We restrict access to personal information to only those individuals or third party service providers that may need to know that personal information in order to operate, develop, or improve our services and offerings. Any third party with which we share your personal information is bound by confidentiality obligations and may be subject to discipline such as termination and criminal prosecution, if they fail to meet these obligations.

Please understand that no one can give an absolute assurance that information intended to be maintained as private, whether transmitted via the Internet or otherwise, cannot be accessed inappropriately or unlawfully by third parties. It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a computer.

CONTACT INFORMATION

If your Personal Information changes, you may correct, update, delete or deactivate your personal information, through either logging into your account, if you registered for one, or by contacting us at info@metonic.net.

You may use this email to contact us for any other reason relating to this Privacy Policy. Your e-mail should state that it is a “data protection question” and that it is “time sensitive.”

If you need further assistance, have any questions or concerns about this Privacy Policy or the handling of your Personal Information, please contact us by email: info@metonic.net and include the Subject Line: Privacy Policy.

UPDATED: February 6, 2023