

WHAT IS A HOSPITALITY AIDE?

After you've started your career as a hospitality aide, move up to the next level by becoming a CNA.

We offer free CNA classes to employees. Visit 'Careers' on our website or call us for more information.



A Hospitality Aide (HA) is an essential caregiver who assists with day-to-day activities and provides conversation and companionship to enrich our residents' lives.

DUTIES OF A HOSPITALITY AIDE

- Treat residents and families with respect & dignity
- Provide general, non-nursing assistance to residents
- Answer call lights & determine needs
- Make beds and organize/clean rooms
- Stock residents rooms with essentials
- Offer conversation & companionship
- Deliver water, juice & snacks
- Assist during meal times and set-up/deliver trays
- General cleaning in public areas

BENEFITS OF BEING A HOSPITALITY AIDE

- HAs are an important part of a care team.
- No experience required
- Great way to get started in a healthcare career
- HAs can work in many places: assisted livings, retirement homes or home care agencies.
- Job fulfillment working directly with residents & clients
- HAs are in demand with expected job growth

NEXT STEPS IN YOUR CAREER

When you decide to move forward from HA to CNA, we're here to help. We offer a free CNA class to all employees where you'll learn:

- Anatomy & physiology
- Nutrition
- Infection control
- Vital signs & measurements
- Communication & teamwork
- Personal cares & ADLs (activities of daily living)
- Protecting patient/resident confidentiality
- Mental health
- Cultural diversity
- Patient/resident rights

