



## Meet The Sanctuary at St. Cloud's **SERVANT LEADERS**

Our Team is proud to support our residents, families, and guests! We strive to provide exceptional person-centered care, fresh meals, fun and engaging activities, life long learning opportunities, and memory care programming. Please let us know how we can support you, your family member, friend, client, patient, parishioner, or neighbor.



**KARLA REISER**

EXECUTIVE  
DIRECTOR

Karla Reiser serves The Sanctuary as the Executive Director. Karla leads the community with decades of senior housing knowledge, connections, and relationships. Karla feels humbled to give the residents a sense of peace, comfort, and belonging in their new home.



**BETH KERN**

DIRECTOR OF  
HEALTH SERVICES

Beth Kern serves The Sanctuary as our Director of Health Services. Beth is the newest member of our Sanctuary family. Person-centered care is at the heart of the service Beth provides our residents. As a seasoned registered nurse, Beth leads our health services team with compassion, integrity, and respect.



**JEN PETERS**

SALES  
DIRECTOR

Jen Peters serves The Sanctuary as our Sales Director. Always having the best interest of our residents and families in mind, she helps guide families through the admission process ensuring they have a successful experience and a warm welcome home!



**JACKIE KLAPHAKE**  
DIMENSIONS  
MANAGER

Jackie Klaphake serves The Sanctuary as our Memory Care Dimensions Manager. Jackie has years of dedicated service to Seniors. She values each stage of life and she loves providing opportunities for residents to experience joy! Her goal is to enrich people's lives everyday.



**ERIC ERVASTI**  
CULINARY  
DIRECTOR

Eric Ervasti serves The Sanctuary as our Culinary Director. Realizing that mealtime is the highlight of the day for many, Eric takes pride in the delicious meals he creates. Each day, he works to fulfill each resident's expectation of great service and excellent food.



**ERIC KOLBINGER**  
ENVIRONMENTAL  
SERVICES DIRECTOR

Eric Kolbinger serves The Sanctuary as our Environmental Services Director. With many years of experience, Eric has the collective knowledge to ensure our community is well maintained, safe, and always ready to welcome new residents to their new home.



**DONNA FRANK**  
RECEPTIONIST

Donna Frank serves The Sanctuary as our Receptionist. Donna's warm, friendly, and welcoming demeanor sets the tone for our community. Donna loves greeting, and assisting, our residents, families, friends, vendors, and staff.



**LINDSEY WIPF**  
OFFICE  
MANAGER

Lindsey Wipf serves The Sanctuary as our Office Manager. From resident billing, to accounts payable, to supplies, she manages it all with care and grace. Even though she works behind the scenes, her door is open and she is happy to meet those we serve.



**LATIFAH WARNER**  
RESIDENT SERVICES  
COORDINATOR

Latifah Warner serves The Sanctuary as our Resident Services Coordinator. Her knowledge of working first as a Resident Assistant at The Sanctuary gives her the insight and forethought to create a schedule for the team that best serves our residents.