

MEET THE TEAM

Carol Ettelson, Executive Director

Carol's career in senior living began 2008 as a Marketing Director. It didn't take long for her to realize that this career was her real passion. "Assisting seniors and their families has brought so much joy to my life." As the Executive Director, Carol considers it an honor to be a part of the exceptional care and services provided every day by the dedicated team. Carol has an open-door policy and is excited to have the opportunity to get to know each and every one.



Angela Williams, Director of Resident Services

Angela became a nurse in the mid 1990s until her career and passion brought her to the senior living industry in 2012. She joined the team at Arcadia this summer and fell in love with the residents. Angela is a native to Pensacola and is married with four children, two stepchildren, and six grandchildren. She looks forward to having the opportunity to meet all of the residents and their families, and to build new relationships.

Sally Willis, Community Relations Director

As a Pensacola native, Sally spent many years in hospitality management and Event Sales before discovering her passion for seniors while working for a senior living marketing company. She feels so lucky to be a part of this community and believes she was meant to serve in this role. She is excited for all the new developments at Arcadia and can't wait to see what the future holds.



Nerrissa Lynn Dunn, Business Office Director

Nerrissa joined Arcadia in December 2019. She began her career in health care over 32 years ago including roles as certified Nurse Aide, Medication Tech, Assisted Living coordinator, activities director, and now as the Business Office Coordinator. Nerrissa loves working with seniors and feels it is her calling. Originally from Oklahoma, she is mom to 5 wonderful children that are "her world."

Chloe Vettel, Activities Director

Chloe considers herself extremely grateful to enrich the lives of the seniors in her community. She began her career as a CNA in 2019 in Open Arms then discovered she had a calling for creating life enrichment for seniors. Originally from a small town in northern Minnesota, she has lived in Florida for almost eight years. Her dog Bailey also enjoys bringing smiles to the seniors faces! Her priority is to create memorable moments and make a lasting difference to every life she touches.



John Fletcher, Maintenance Director

For more than 3 years, John has overseen all aspects of the facility services, including training and quality control as the Maintenance Director. He served 27 years in the US Coast Guard, training and inspecting over 200 personnel, and conducting search and rescue missions. John was awarded the Commendation Medal for saving 13 lives from a burning vessel. John feels his service to the residents at Arcadia is a rewarding mission.

Mary Davis, Concierge

Mary has worked in Assisted Living facilities for over 17 years. She loves working with seniors, whom she affectionately refers to as her "seasoned folks." She enjoys listening to their stories about the past and loves looking at pictures from their youth. Mary has been at Arcadia Senior Living in Pace for over two years and hopes to continue for many more years to come.



Hailie O'Connell, Open Arms Program Coordinator

Hailie started her career as a CNA as a junior in high school. She worked as a CNA for 3 years until she found her calling to enrich lives every day as an activities director. She considers herself lucky to be able to work very closely with the residents in the Open Arms Community. Hailie has been with Arcadia Senior Living since 2019. Hailie was born in Georgia, but she was raised here in Pace. In her spare time, she loves to spend time with family and friends on the farm, and travel to new places.