

The Geneva Lake News

MANOR

SEPTEMBER
2022

Skilled Nursing • Respite Care • Rehabilitation Services

A big 'thank you' to our housekeeping staff



Sept 11-17 is National Environmental Services Week which is a time dedicated to recognizing the efforts of hard-working housekeeping staff across the US. True warriors of any building's operation, housekeeping and environmental services staff demonstrate extraordinary teamwork and management that's essential to our facility. They keep our spaces clean and enjoyable for our residents and staff.

Our housekeeping team implements cleaning measures established in 2020 to reduce the likelihood of infections in our facility by making sure rooms and common areas are cleaned and sanitized using CDC and local health department guidelines. We're taking this time to appreciate and celebrate our dedicated housekeeping staff for the important part they play in keeping our residents and staff healthy and safe.

Visitation Guidelines

Visitors are encouraged to wear a mask at all times while in the building. All visitors need to sign in at the front office and fill out the covid symptom checklist with temperature.

Upcoming Events

Food Drive for Mt. Zion food Pantry – Please drop off any non-perishable food items and paper products in our box located in the front entryway. Any questions please call Nicole in Activities at 262-248-3145

September 17, 2022 –
Event Opens at 8:30 am
Ceremony at 9:40 a.m.
Walk at 10:00 a.m.

Alzheimer's Walk

Library Park
918 W Main Street Lake
Geneva, WI 53147

Geneva Lake MANOR

211 South Curtis Street
Lake Geneva, WI 53147
262.248.3145

Deanna Wilson, Administrator
Jacqueline Stoll, Business Office Manager
Nicole Weber, Activities

 **Like Us On Facebook**

As a non-profit 501c3 community, we thank you for supporting our mission of service to seniors through tax-deductible donations of cash or useful items.
Please call our office.



Wisconsin Illinois
SENIOR HOUSING INC.

GenevaLakeManor.org

WE ACCEPT CREDIT CARDS

Wishlist

Accepting donations of gently used, non-swivel, non-rocking recliners for our residents.



5-Star Google Review

"My Father was sent here for rehab, even though his stay was cut short because of his condition, Geneva Lake Manor is a awesome facility, the staff is very professional and helpful and make you feel like family. I would recommend Geneva Lake Manor to anyone for your loved ones' needs."



Letter from the Administrator

I am very excited that our facility is resuming the monthly newsletter. Thanks to Nicole Weber, our Activity Director, for taking on this project.

My name is Lori Schlais, and I am the new administrator- if my name seems familiar to you, it is because I have been here before. I am very glad to be back with this team that is very committed to resident care. Please don't hesitate to reach out to me with any questions of concerns that you might have. I can be reached after hours and on weekends at 779-203-2981 and am happy to take your call and work to resolve the issue.

One of the processes that we use to ensure quality of care is a process called QAPI.

QAPI stands for Quality Assurance and Performance Improvement. This is one of the ways in which the team at Geneva Lake Manor works to improve and maintain quality.

The team works to:

- Identify opportunities for improvement
- Address gaps in systems or processes
- Develop and implement an improvement or corrective action plan

- Continuously monitor effectiveness of these interventions
- Using data to identify not only quality problems, but also to identify other opportunities for improvement and then setting priorities for action
- Building on residents own goals for health, quality of life, and daily activities
- Bringing meaningful resident and family voices into setting goals and evaluating progress
- Incorporating caregivers broadly in a shared QAPI mission
- Developing Performance improvement project teams with specific "charters"
- Performing a Root Cause Analysis to get to the heart of the reason for a problem
- Undertaking a systemic change to eliminate problems at the source
- Developing a feedback and monitoring system to sustain continuous improvement

If you have questions about the QAPI process and how it is implemented at Geneva Lake Manor, please speak to a member of the management team.

If you are interested in switching your loved ones insurance to Optum, please contact Bryan Lambrecht at 414-416-5921 for more information.

Fall Prevention Tips

All adults, aged 65 and over, are at risk for a fall. There are simple things all seniors can do to keep from falling and to stay independent longer.

Talk to your healthcare providers:

- Tell your physician, caregiver, or loved ones if you have fallen, if you feel unsteady when standing or walking, or if you're afraid you might fall.
- Ask your physician or pharmacist to review your medicines to see if any might increase your risk
- Improve your balance with low-impact pilates, tai-chi, chair or low-flow yoga.

- Ask your physician about health conditions (like depression or osteoporosis) that could increase your risk of falling.
- Schedule a visit with your optometrist to check your eyes at least once a year and update lenses as needed.
- Keep floors clutter free.
- Use grab bars or hand rails when available.
- Incorporate cardiovascular exercise into your daily or weekly routine based on recommendations from your physician.

Happy Birthday!

Best wishes to our residents and staff celebrating birthdays this month.

Residents & Staff

| | |
|--------------|------------|
| September 01 | Peggy D. |
| September 01 | Jose R. |
| September 04 | Nancy H. |
| September 05 | Daphne B. |
| September 09 | Sue B. |
| September 13 | Dewayne Z. |
| September 20 | Brianna H. |
| September 20 | Mary G. |
| September 25 | Diane B. |

Staff Anniversaries

| | |
|-------------|----------|
| Sue B. | 38 Years |
| Matilde R. | 16 Years |
| Mary G. | 13 Years |
| Joyce F. | 8 Years |
| Samantha D. | 7 Years |
| June L. | 4 Years |
| Goldie S. | 2 Years |

Now Hiring

PM Dietary Aide - FT/PT
Housekeeper - FT
Occupational Therapist - FT
COTA - PRN
RN/LPN/CNAs - FT/PT
Resident Assistants - FT/PT