



COVID-19 VISITOR POLICY – FLORIDA

Purpose:

To provide clear guidance to community teams regarding visitation by resident family members and others while maintaining the appropriate level of response and required precautionary measures related to mitigating COVID-19 infection.

Visitation – Normal Operations

During normal operations, in the absence of a COVID-19 outbreak or positive cases in the community, communities should welcome visitors at all times in compliance with state resident rights regulations and with appropriate allowances for building security and afterhours access.

Visitation – COVID-19 Outbreak Protocols

In the event of an outbreak or positive resident cases (see COVID-19 P&P Section 11), communities should accommodate and support visitation including visits for reasons beyond compassionate care and essential support situations based on the following guidelines.

- Visitors will be allowed inside the community in compliance with a state, county or local orders or published guidance.
- Visiting hours and number of visitors will be set at the General Manager's discretion within state, county, and local regulatory guidelines.
- Visiting hours will be posted and published via letter and email to residents and family members.
- Exceptions will be made at the General Manager's discretion for more frequent and/or lengthier visits for the following: medical providers, home health, hospice, pharmacy, regulators and inspectors, life safety & compliance vendors (fire, elevators, emergency plumbing, etc.). All must follow established COVID-19 screening protocols.
- Compassionate care visits and visits required under federal disability rights law will be allowed at all times, regardless of a resident's vaccination status, the county's COVID-19 positivity rate, or an outbreak within the facility.
- Visiting minors shall be supervised by an accompanying responsible adult and are subject to COVID-19 screening.
- Visitors may be required to sign up in advance for visiting hours via the reception desk or the scheduling app and must enter through front entry only.
- Visitors may be required to wear an approved mask or other PPE while in the community as allowed or required by state, county or local orders or published guidance.
- Visitors must follow COVID-19 screening protocols upon entry and sign in using the Visitor Log or Accushield kiosk, providing their name, name of resident visiting, date, time of visit, and phone contact.
- Visitors must use sanitizer gel upon entry and before visiting.
- Reception staff will sanitize pens, kiosk, and other touchpoints after each use.



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- Visits may occur in common areas with social distancing of a minimum of 6 feet between each person. Staff may supervise visiting areas to maintain proper social distancing.
- Visits may occur in Resident Apartments in compliance with a state, county or local orders or published guidance. Essential Support Visitors
 - Essential Support visitor program will be supported following state, county or local orders or published guidance.
 - In FLORIDA, this includes the following:
 - As required by Florida SB 988, the community will allow in-person resident visitation in all of the following circumstances, unless the resident objects.
 - End-of-life situations.
 - A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
 - A resident is making one or more major medical decisions.
 - A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 - A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - A resident who used to talk and interact with others is seldom speaking.
 - Additionally, residents have the option to designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The community will allow in-person visitation by the essential caregiver for at least two (2) hours daily in addition to any other visitation authorized by the community.