How do I pay for the GoodFriend Protection Plan?

Your coverage payment is made with your monthly storage fee payment, which is due on the first of every month. Should you fail to pay either your storage fees or your coverage payment, your GoodFriend Protection Plan coverage will be cancelled and you will not be covered for that month or until you bring your account back up to good standing. When your account is brought back up to date, you may then choose to reinstate your coverage at that time.

What if I need more coverage than provided under the GoodFriend Protection Plan?

If in the event you feel as if you may need more coverage, your sales team will provide you with an application from an insurance provider that will help you secure your additional coverage.



Call Us Toll Free Today!

(844) FRIEND-1

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Relax, You're Protected 24/7/365.



GoodFriend® Self-Storage



GoodFriendStorage.com

Why do I need the GoodFriend Protection Plan?

Fire, water damage or burglary can happen anywhere and to anyone. If your property is worth storing, it's worth covering under the GoodFriend Protection Plan.

For just a few cents a day, you can protect your property with the GoodFriend Protection Plan from GoodFriend Self-Storage. Your home owners or business insurance policy may provide you with some coverage, but it may not be enough. When you rent a storage unit with GoodFriend Self-Storage, you are automatically eligible for the GoodFriend Protection Plan.

What kind of protection do I receive?

- Fire
- · Vandalism
- · Theft
- · Smoke
- · Water Damage*
- · Lightning
- · Riot
- \cdot Explosion

*Damage caused by flood is not covered.

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What is covered and what is not covered by the GoodFriend Protection Plan?

Most household goods, personal property, business and commercial items that you may store within a storage unit are covered by the GoodFriend Protection Plan. Items that are not covered by the Customer Goods Protection Plan include jewelry, precious stones, watches, furs, fur trimmed garments, money and securities. For more specific information, please contact GoodFriend Self-Storage.

How does GoodFriend Self-Storage know what I've stored?

If you suffer a loss, GoodFriend Self-Storage will ask for your information and materials to show that you owned and stored the property claimed. Your original receipts, photographs or owner's manuals can be used to document your claim. Keep these items at home or at work and not in the storage space.



Is the GoodFriend Protection Plan an insurance policy?

No, the GoodFriend Protection Plan is not an insurance policy. It is however a protection plan offered directly by GoodFriend Self-Storage, because we believe in our facilities' ability to offer you the complete storage solution.

How much coverage is offered under the GoodFriend Protection Plan?

There are three levels of coverage that the Tenant Elite Protection Plan offers:

| Coverage | Cost | |
|--------------------|--------------------|--|
| \$2,500 \$5,000 | \$12.00 \$24.00 | |

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