



# COVID-19 VISITOR POLICY

## **PURPOSE:**

To provide clear guidance to community teams for the appropriate level of response and required precautionary measures related to **COVID-19**. Communities should accommodate and support visitation including visits for reasons beyond compassionate care and essential support situations based on the following guidelines.

## **Visitors**

- Visitors will be allowed inside the community in compliance with a state, county or local orders or published guidance.
- Visiting hours and number of visitors will be set at the General Manager's discretion within state, county, and local regulatory guidelines.
- Visiting minors shall be supervised by an accompanying responsible adult and are subject to COVID-19 screening.
- Compassionate care visits, and visits required under federal disability rights law, should be allowed at all times, regardless of a resident's vaccination status, the county's COVID-19 positivity rate, or an outbreak within the facility.
- Visiting hours will be posted and published via letter and email to residents and family members.
- Visitors may be required to sign up in advance for visiting hours via the reception desk or the scheduling app and must enter through front entry only.
- Visitors will be required to wear face coverings and agree to COVID-19 screening questionnaire upon entry for every visit.
- Visitors must sign in using the Visitor Log or Accushield kiosk and include their name, name of resident visiting, date, time of visit and phone contact.
- Reception staff will sanitize pens, kiosk, and other touchpoints after each use.
- Visitors must use sanitizer gel upon entry and before visiting.
- Visits may occur in common areas with social distancing of a minimum of 6 feet between each person. Staff may supervise visiting areas to maintain proper social distancing.
- Visits may occur in Resident Apartments in compliance with a state, county or local orders or published guidance. Proof of vaccination may be required in some areas.
- Additional PPE may be required depending on state, county or local orders or published guidance.
- Exceptions will be made at the General Manager's discretion for more frequent and/or lengthier visits for the following: medical providers, home health, hospice, pharmacy, regulators and inspectors, life safety & compliance vendors (fire, elevators, emergency plumbing, etc.). All must follow established COVID-19 screening protocols.
- Essential Support visitor program will be supported following state, county or local orders or published guidance.