

Revisiting The Trilogy SHIELD Program

As we head into the winter months, we remain committed to keeping our community safe – whether it's for you, your loved ones, or our employees. With the **Trilogy SHIELD Program**, we use **Sanitation, Health Solutions, Illness-prevention, Evidence-based Lasting technologies and Disinfection tools** to put this promise into practice.

Clean and Protected

Through our relationship with 3M, we're proud to utilize some of the highest-quality disinfection tools available to our industry – capable of identifying and eliminating pathogens in a matter of minutes. Among these is **40-A**, a solution that has been tested and recognized by the EPA to kill COVID-19 when used in accordance with the manufacturer's guidelines, and **Clean Trace**, which collects organic matter from our

surfaces and tells us where further disinfection efforts are needed.

The Power of UV-C Technology

The gold standard in hospitals, we're proud to employ the use of Arc - R-Zero's disinfection system that uses sustainable, high-power UV light to destroy 99.99% of surface and airborne pathogens without the use of chemicals.

With this program, not only are we protecting our communities from the hardships of today – we're making them prepared to meet the challenges of tomorrow. For more information about how we are keeping our residents and families safe, please contact a member of our team.



Happy Birthday!

Residents

Phyllis L.	11/1
Martha P.	11/4
Ida T.	11/10
Barbara K.	11/12
Emory and Linda J.	11/15
Letta C.	11/19
Charles G.	11/20
Debra S.	11/24
Jerome M.	11/26
Patricia S	11/30

Staff

Neena M.	11/2
Leah H.	11/13
Keandra G.	11/15
Roxanne B.	11/17
Rhiana B.	11/17
Halie H.	11/21
Victoria R.	11/28
Miranda M.	11/29
Aveisha P.	11/30
Ashley R	11/30



Executive Director Corner

I hope you all had a great time at our fourth

and final Theme Week of the year! It was incredible celebrating Germany with so many familiar faces - and getting to try out Chef Bob's Ruben egg roll. Shoutout to our Life Enrichment and Dining teams for truly saving the best for last.

This month, we celebrate National Family Caregivers Month – a time to recognize all that family caregivers do to supporting their senior family members, and who continue to keep us warm

with their unending love and support. Talk to any member of our team about the multitude of resources we provide for family caregivers, as well as our Long-Term and Short-Term care options that can lift some of the weight from their shoulders.

With Thanksgiving just around the corner and the holiday season nearly upon us, there's never been a better time to be a part of the Trilogy family. Let's have a great November!

Yours in Service,

Billie Jean Gerding

Executive Director

Hometown Heroes



LOM loves our Hometown Heroes



The way to our residents hearts...S'mores!



Our residents enjoyed dunking our Life Enrichment Director during our Fall Retreat!



Chef Ashley with her marvelous trail mix spread for the residents to enjoy during Happy Hour of their Fall Retreat. Delicious!



All smiles while painting mini pumpkins!

Resident Rights

1. Be treated with consideration, respect, and full recognition of the resident's human dignity and individuality.
2. Receive treatment, care and services that are adequate, appropriate, and in compliance with relevant State, local, and federal laws and regulations.

Volunteers Wanted

The Lakes of Monclova is looking for volunteers! The Life Enrichment Department is looking for individuals who would like to help facilitate group activities, set up/tear down for events, assist during mealtimes, or even bring in your pet for residents to visit with!



Community Connections

The Lakes of Monclova hosted their Hometown Hero parade for our local Firefighter and Police departments last month to show appreciation for all their hard work. We thank you for your service!



THE LAKES OF MONCLOVA

A Trilogy Senior Living Community

**6935 Monclova Road
Maumee, OH 43537
419-866-3030
lakesofmonclova.com |  **

*Billie Jean Gerding
Executive Director*

*Ladina Suber
Clinical Support*

*Chris Lyon
Social Services Director*

*Neena Mossing
Customer Service Representative*

*Krista Cox
Villa Lifestyle Director*

*Anissa Rendeiro
Business Office Manager*

*Molly Vogel
Life Enrichment Director*

*Tim Ostifin
Director of Plant Operations*

*Ashley Westmeyer
Director of Dining Services*

*Roxanne Benning
Environmental Services Director*

*Tessa Rice
Legacy Neighborhood Director*

*Kristen Lowenstein M.A. CCC-SLP
Therapy Director*

Stay in the Loop

Keep up with latest campus news
and happenings by following
us on your favorite social networks!

*We strive to provide the best customer
service and quality care for our residents.*

*Our Department Leaders are here
to solve any concerns you may have.*

*In the event that you need further
assistance with any unresolved concerns,
we encourage you to call or email
our Compliance Hotline: 800-908-8618,
ext. 2800; or comply@trilogyhs.com*

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Monthly Trivia & Activity Corner

*All trivia answers will be printed in
our upcoming month's newsletter!*

Question 1: *The first US harvest feast
of Thanksgiving occurred where?*

Question 2: *How many sides
do snowflakes have?*

Question 3: *Where were the
1952 Winter Olympics held?*

Question 4: *What is a group
of whales called?*

Question 5: *What does the color
white represent on the American flag?*

Flip the page for last month's trivia answers:

*Q1: What is the name of Dracula's sidekick? Renfield
Q2: Where did Halloween originate? Ireland
Q3: True or false: Bees can only sting once. False
Q4: Pumpkins are ____% water. 90
Q5: Who originally sang "That'll Be The Day" in 1957? Buddy Holly and the Crickets*

FALL WORD SCRAMBLE

*Unscramble the letters below
to make seasonal words.*

VHATSER

GHAINGSTKVNI

YTUEKR

LUETGRFA

FAILMY

NRDATITOI

AMTUUN

IPUKMNP

TETRIADGU

SEESERTHTOGN

Word Search

E	O	T	P	J	H	D	R	T	E	C	H	N	O	L	O	G	Y	X
F	D	Z	F	D	Y	I	T	E	V	T	J	D	S	G	H	E	Q	V
F	G	A	Y	M	G	S	I	D	S	T	R	L	I	T	P	X	N	G
O	C	J	T	K	S	I	X	L	N	N	E	A	L	U	T	Y	B	I
R	O	M	J	E	A	N	V	H	Q	R	R	A	C	L	E	A	N	D
T	X	E	X	B	N	F	O	Q	U	U	E	T	L	E	H	P	P	S
I	S	X	E	X	I	E	T	U	T	H	A	B	A	Y	V	D	V	A
X	A	X	R	F	T	C	N	Q	C	A	H	L	S	R	T	E	Z	B
O	F	G	B	B	A	T	T	S	K	R	D	N	I	U	V	P	P	G
I	E	L	E	T	T	S	H	V	R	C	E	W	X	T	J	C	W	I
M	T	H	P	A	I	F	O	M	I	G	I	B	F	D	Y	D	V	H
M	Y	P	V	P	O	U	L	W	O	Z	F	U	T	W	X	H	T	U
V	N	J	R	R	N	H	O	H	D	G	F	I	S	F	I	C	R	S
Z	R	T	S	O	L	U	T	I	O	N	D	E	A	O	E	K	G	G
P	M	Y	Z	G	M	A	D	H	Q	Z	W	E	K	T	S	K	X	Y
U	E	S	G	R	P	I	T	I	C	P	I	V	O	L	E	K	D	U
Y	B	Q	U	A	I	W	S	C	I	Z	O	R	E	F	M	X	T	R
E	G	G	L	M	J	U	E	E	W	P	P	L	T	Q	H	Y	P	Q
J	Y	K	J	U	S	H	I	E	L	D	V	Y	V	D	L	H	Y	H

ARC
CLEAN
DISINFECT
EFFORT

HEALTH
PATHOGENS
PROGRAM
PROMISE

PROTECT
QUALITY
SAFETY
SANITATION

SHIELD
SOLUTION
TECHNOLOGY
TRACE