

## Revisiting The Trilogy SHIELD Program

As we head into the winter months, we remain committed to keeping our community safe – whether it’s for you, your loved ones, or our employees. With the **Trilogy SHIELD Program**, we use **Sanitation, Health Solutions, Illness-prevention, Evidence-based Lasting technologies and Disinfection tools** to put this promise into practice.

### *Clean and Protected*

Through our relationship with 3M, we’re proud to utilize some of the highest-quality disinfection tools available to our industry – capable of identifying and eliminating pathogens in a matter of minutes. Among these is **40-A**, a solution that has been tested and recognized by the EPA to kill COVID-19 when used in accordance with the manufacturer’s guidelines, and **Clean Trace**, which collects organic matter from our

surfaces and tells us where further disinfection efforts are needed.

### *The Power of UV-C Technology*

The gold standard in hospitals, we’re proud to employ the use of Arc - R-Zero’s disinfection system that uses sustainable, high-power UV light to destroy 99.99% of surface and airborne pathogens without the use of chemicals.

With this program, not only are we protecting our communities from the hardships of today – we’re making them prepared to meet the challenges of tomorrow. For more information about how we are keeping our residents and families safe, please contact a member of our team.



**3M** Science.  
Applied to Life.™

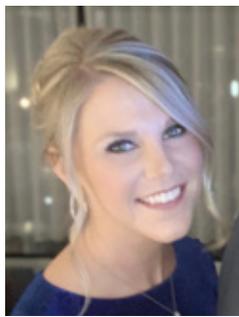
# Happy Birthday!

## Residents

Phyllis L.	11/1
Martha P.	11/4
Ida T.	11/10
Barbara K.	11/12
Emory and Linda J.	11/15
Letta C.	11/19
Charles G.	11/20
Debra S.	11/24
Jerome M.	11/26
Patricia S	11/30

## Staff

Neena M.	11/2
Leah H.	11/13
Keandra G.	11/15
Roxanne B.	11/17
Rhiana B.	11/17
Halie H.	11/21
Victoria R.	11/28
Miranda M.	11/29
Aveisha P.	11/30
Ashley R	11/30



## Executive Director Corner

I hope you all had a great time at our fourth

and final Theme Week of the year! It was incredible celebrating Germany with so many familiar faces - and getting to try out Chef Bob's Ruben egg roll. Shoutout to our Life Enrichment and Dining teams for truly saving the best for last.

This month, we celebrate National Family Caregivers Month – a time to recognize all that family caregivers do to supporting their senior family members, and who continue to keep us warm

with their unending love and support. Talk to any member of our team about the multitude of resources we provide for family caregivers, as well as our Long-Term and Short-Term care options that can lift some of the weight from their shoulders.

With Thanksgiving just around the corner and the holiday season nearly upon us, there's never been a better time to be a part of the Trilogy family. Let's have a great November!

Yours in Service,

*Billie Jean Gerding*

Executive Director

## Hometown Heroes



*LOM loves our Hometown Heroes*



*The way to our residents hearts... S'mores!*



*Our residents enjoyed dunking our Life Enrichment Director during our Fall Retreat!*



*Chef Ashley with her marvelous trail mix spread for the residents to enjoy during Happy Hour of their Fall Retreat. Delicious!*



*All smiles while painting mini pumpkins!*

## Resident Rights

1. Be treated with consideration, respect, and full recognition of the resident's human dignity and individuality.
2. Receive treatment, care and services that are adequate, appropriate, and in compliance with relevant State, local, and federal laws and regulations.

## Volunteers Wanted

The Lakes of Monclova is looking for volunteers! The Life Enrichment Department is looking for individuals who would like to help facilitate group activities, set up/tear down for events, assist during mealtimes, or even bring in your pet for residents to visit with!

## Community Connections

The Lakes of Monclova hosted their Hometown Hero parade for our local Firefighter and Police departments last month to show appreciation for all their hard work. We thank you for your service!



# THE LAKES OF MONCLOVA

A Trilogy Senior Living Community

6935 Monclova Road  
Maumee, OH 43537  
419-866-3030  
lakesofmonclova.com |

Billie Jean Gerding  
Executive Director

Ladina Suber  
Clinical Support

Chris Lyon  
Social Services Director

Neena Mossing  
Customer Service Representative

Krista Cox  
Villa Lifestyle Director

Anissa Rendeiro  
Business Office Manager

Molly Vogel  
Life Enrichment Director

Tim Osstifn  
Director of Plant Operations

Ashley Westmeyer  
Director of Dining Services

Roxanne Benning  
Environmental Services Director

Tessa Rice  
Legacy Neighborhood Director

Kristen Lowenstein M.A. CCC-SLP  
Therapy Director

## Stay in the Loop

Keep up with latest campus news and happenings by following us on your favorite social networks!

We strive to provide the best customer service and quality care for our residents.

Our Department Leaders are here to solve any concerns you may have.

In the event that you need further assistance with any unresolved concerns, we encourage you to call or email our Compliance Hotline: 800-908-8618, ext. 2800; or [comply@trilogyhs.com](mailto:comply@trilogyhs.com)

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# Monthly Trivia & Activity Corner

All trivia answers will be printed in our upcoming month's newsletter!

Question 1: The first US harvest feast of Thanksgiving occurred where?

Question 2: How many sides do snowflakes have?

Question 3: Where were the 1952 Winter Olympics held?

Question 4: What is a group of whales called?

Question 5: What does the color white represent on the American flag?

Flip the page for last month's trivia answers:

- Q1: What is the name of Dracula's sidekick? Renfield
- Q2: Where did Halloween originate? Ireland
- Q3: True or false: Bees can only sting once. False
- Q4: Pumpkins are \_\_\_% water. 90
- Q5: Who originally sang "That'll Be The Day" in 1957? Buddy Holly and the Crickets

## FALL WORD SCRAMBLE

Unscramble the letters below to make seasonal words.

VHATSER

GHAINGSTKVNI

YTUEKR

LUETGRFA

FAILMY

NRDATITOI

AMTUUN

IPUKMNP

TETRIADGU

SEESERTHTOGN

## Word Search

E	O	T	P	J	H	D	R	T	E	C	H	N	O	L	O	G	Y	X
F	D	Z	F	D	Y	I	T	E	V	T	J	D	S	G	H	E	Q	V
F	G	A	Y	M	G	S	I	D	S	T	R	L	I	T	P	X	N	G
O	C	J	T	K	S	I	X	L	N	N	E	A	L	U	T	Y	B	I
R	O	M	J	E	A	N	V	H	Q	R	R	A	C	L	E	A	N	D
T	X	E	X	B	N	F	O	Q	U	U	E	T	L	E	H	P	P	S
I	S	X	E	X	I	E	T	U	T	H	A	B	A	Y	V	D	V	A
X	A	X	R	F	T	C	N	Q	C	A	H	L	S	R	T	E	Z	B
O	F	G	B	B	A	T	T	S	K	R	D	N	I	U	V	P	P	G
I	E	L	E	T	T	S	H	V	R	C	E	W	X	T	J	C	W	I
M	T	H	P	A	I	F	O	M	I	G	I	B	F	D	Y	D	V	H
M	Y	P	V	P	O	U	L	W	O	Z	F	U	T	W	X	H	T	U
V	N	J	R	R	N	H	O	H	D	G	F	I	S	F	I	C	R	S
Z	R	T	S	O	L	U	T	I	O	N	D	E	A	O	E	K	G	G
P	M	Y	Z	G	M	A	D	H	Q	Z	W	E	K	T	S	K	X	Y
U	E	S	G	R	P	I	T	I	C	P	I	V	O	L	E	K	D	U
Y	B	Q	U	A	I	W	S	C	I	Z	O	R	E	F	M	X	T	R
E	G	G	L	M	J	U	E	E	W	P	P	L	T	Q	H	Y	P	Q
J	Y	K	J	U	S	H	I	E	L	D	V	Y	V	D	L	H	Y	H

ARC

CLEAN

DISINFECT

EFFORT

HEALTH

PATHOGENS

PROGRAM

PROMISE

PROTECT

QUALITY

SAFETY

SANITATION

SHIELD

SOLUTION

TECHNOLOGY

TRACE