

Dear Residents and Families,

As we enter this years' Hurricane Season, we are making plans as a company to ensure we are prepared to keep residents and associates safe. We understand that these situations are not always predictable, but we are going to do our best to predict and prepare any possibility.

Staffing:

For our associates, we have created a Disaster Team to provide support to our Residents and Community.

Storm Team: The Storm Team is personnel needed to maintain the operations at the Community during the storm, (Ride out the Storm). Associates on the Storm Team will report to the Community to work just before the storm and work until conditions are safe to bring in the Recovery Team for staffing relief.

Recovery Team: The Recovery Team is personnel needed to continue to maintain the operations at the Community immediately following the storm, (as soon as the roads are safe to get staff back in). Associates on the Recovery Team are expected to report to the Community within 12 hours following the disaster "All Clear" communication and work during the immediate post-disaster period to relieve or backfill the Storm Team.

Resource Team: The Resource Team are all associates who are not required to perform an essential role during the storm or immediately following and are directed to shelter in a safe location during the disaster period and return to work when normal operations resume. Associates are not able to volunteer for the Resource Team. After the Disaster Team submissions close, managers may choose to assign team members to the Resource Team based on the staffing needs of their department(s).

Resources:

Each community has an Emergency Management Plan and maintains required volumes of fuel, water, and nonperishable foods.

We are asking that you turn this in to the Executive Director if your resident will be staying on site for the storm, or if your preference is to keep your resident with you. This helps us plan logistics and staffing.

We strive for operational excellence and are honored to care for your loved one.

Respectfully,

Validus Senior Living Leadership Team

Name: _____ Date: _____ Date: _____

Resident Name: _____

□ To the best of my knowledge, the Resident will be staying at the community during a storm.

□ To the best of my knowledge, the Resident will be staying outside of the community during a storm.