



Community Update:

Memo Regarding Indoor Apartment Visitations

March 15, 2021

Dear Residents and Family Members,

Since we have recently been able to open indoor visitation at Pear Valley, we have noticed a significant increase in JOY among our residents, families, and team members! We are so grateful for the ability to facilitate these visits.

I am happy to announce that starting tomorrow, Tuesday, March 16th, we are offering families the opportunity to visit inside the comfort of their relative's apartment. The option of meeting in the designated indoor visitation area is still available.

Please follow the same protocol for signing up, as you've completed in the past. Please call 541-630-3038 and speak with our concierge to schedule a time. Starting on March 16th, visit time slots are available 7 days per week, starting at 10am and ending at 6 pm.

When arriving for your indoor visit, please visit the front of the community to be screened and checked in. The concierge or designee will then meet you at the entrance nearest your relative's apartment let you in, and escort you to the apartment.

We ask that visitors be limited to 2 people at a time per resident. Visitation times will be scheduled for 45 minutes.

Our focus is to keep our residents, team members, and families safe while continuing to put love first. We understand the importance of connection, and we believe that allowing indoor apartment visits will help foster this.

Our team will closely monitor all CDC/DHS guidelines and continues to implement protocols from both local and federal sources. We are continuing weekly COVID-19 testing. Vaccination clinics have been provided to our residents and team members.

Yes, each visitor must wear a face mask and be screened before entering our community. While our team members are wearing masks and protective wear – I am delighted to see the smiles in their eyes and feel the warmth in their hearts, as they welcome our visitors!

Again, thank you for your patience throughout this time.

Sincerely,

Matt Tartaglio

Regional Director- Compass Senior Living/Pear Valley

Please contact us if you have any questions at 541.630.3038