



March 30, 2021

Dear Residents and Family Members,

We have continued to make some great progress over the past month. We have not had any positive cases in our communities and continue to see vaccinations amongst our residents and team members increase.

Because of these positive steps, we will be modifying the following processes:

- Our dining rooms will remain open at 50% capacity for breakfast, lunch, and dinner. Outside guests will be allowed to dine with our residents during lunch hours only. Residents may dine together as long as all parties are vaccinated. The maximum size table will be 6 residents. Meal delivery will remain available at our nominal delivery charge.
- Guests will be allowed to visit the communities between 8am-8pm including those that are 13 and under. They must enter through the main entrance and complete the health log prior to be able to visit with their loved one.
- Overnight guests will be able to stay at the community with proof of vaccination or a negative test within the last 72 hours. Overnight guests may not be 13 years or under.
- Group activities will now increase to 50 residents or the capacity that the room can accommodate while still achieving proper social distancing.
- Small group outings on the bus will resume for essential trips, effective immediately. The bus will be limited to 75% capacity. Individual transportation is available for both essential and leisure trips.
- Masks are still required when in public spaces and prior to being seated at your table.

All caregivers and support staff must continue to enter through the main entrance of the community so they can complete the guest log and have their temperature taken. Thank you for your diligence and adhering to our current processes. We hope to continue to move in the direction of returning to normalcy as soon as possible.

Sincerely,

Adam Snyder
Senior Vice President of Operations, Senior Living