



March 17, 2021

We are committed to continual communication regarding the status of our communities and Covid-19. Each of our communities' Facebook pages and website newsrooms are updated as needed with information. As policies are updated, we also edit each of our websites' emergency response banners with up-to-date information.

### **Vaccination Clinics**

Each day since Mid-March 2020 our teams have worked diligently to protect our residents and each other from Covid-19. This virus that has shut down countries and brought the world to a standstill has been on all our minds--we are sure yours as well-- nearly constantly for most of the past year. Finally, we breathe a sigh of relief and see a clear pathway to health, safety, and a return to having friends and family joining us in our community.

Radiant Senior Living residents and staff were prioritized for the distribution of Covid-19 vaccines. At this time, all Radiant Senior Living communities have hosted initial clinics or have completed all their clinics. This news means that we are able to offer another line of defense against the spread of Covid-19 in addition to our current enhanced infection control procedures.

### **Community Response to Covid-19**

As the progression of Covid-19 has affected the entire country, we remain dedicated to the health and wellness of our residents and team members. Radiant Senior Living, and our communities, have been implementing extra precautions since the first reports of confirmed Coronavirus cases in the United States. We are following the guidance of the Centers for Disease Control (CDC), Centers for Medicare and Medicare Services (CMS), Local Health Authorities, and state guidelines in each of our locations.

Radiant Senior Living and our communities have taken this matter seriously as news developed regarding Covid-19. Our policies and procedures are updated and implemented as health authority guidelines change. The following actions have been taken since early March 2020.

#### **Covid-19 policies and procedures:**

- We have detailed and specific plans in place for a wide range of emergencies and illnesses. Our staff is trained in infection control practices, and we follow these protocols every day. We have ensured that our policies reflect up-to-date information provided by health authorities. We continue to provide additional training on an ongoing basis.
- We have increased and enhanced our cleaning procedures. We have purchased and implemented the use of the Bioesque's Botanical Disinfectant Solution and Victory Innovations Electrostatic Sprayer—a combination that can be safely used on all surfaces and kills the Coronavirus.
- Public outings and events were discontinued or modified to fit with local health jurisdiction guidance.



- Individual resident engagement activities were continued, but we are no longer hosting group activities where social distancing cannot reasonably be maintained.
- Medical appointments are not disrupted, and telehealth is implemented where appropriate.
- Visitation is currently being limited to meet the local regulatory guidelines of each of our locations.
- All individuals entering our communities must sign in, sharing their contact information and agreement to our COVID-19 policies. In addition, all individuals are being-screened by a temporal thermometer and must affirm a series of necessary questions regarding COVID-19 risk factors attesting they have no signs nor symptoms.
- We are equipped with necessary PPE including medical masks, N95 masks, gloves, gowns, and eye protection. Our team members wear PPE following CDC and local health jurisdiction guidelines.

### **Additional Initiatives**

- Radiant Senior Living is rolling out safe and effective Global Plasma Solutions (GPS) technologies to fight pathogens and provide cleaner and safer air for residents, staff, and visitors. This bipolar ionization technology is certified as ozone-free and validated to perform against particles, pathogens, and odor-causing compounds. Many of our communities have already implemented the GPS systems. Efforts to roll out company-wide are in progress.

### **Visitor Protocol**

Each of our communities are following local health guidelines for visitation. Visitation is dependent on local Covid-19 transmission rates, among other factors. Please contact the community for the visitation status and to learn how to schedule a visit.

Visitors are screened prior to entry in the community and must limit contact within the community, practice frequent hand hygiene, use appropriate PPE, such as masks, and follow any additional direction provided by community staff members.

Screenings for Employees and Visitors Include:

- Confirmation that visitor is clear of symptoms of Covid-19, including fever, cough, or shortness of breath, sore throat, chills, repeated shaking with chills, muscle pain, headache, diarrhea, nausea, vomiting, loss of taste or smell.
- Affirmation that visitor has not received a positive Covid test within 10 days prior to visit.
- Confirmation that visitor has not been exposed to someone with Covid-19 within 14 days of visit.



### **If a Confirmed Case Were to Occur**

If a confirmed case of COVID-19 were to occur within one of our communities, we will notify our residents along with their emergency contact, as well as continue to act in full compliance with local and state health authorities, as well as the CDC. We will follow guidelines to decrease chances for exposure.

### **Going Forward**

As we navigate this challenge, we remain focused on providing exceptional care and service for our residents. This includes sharing regular updates and information and taking any precautions required to limit the spread of illness or misinformation. We are thankful to our care staff and care partners in their efforts to provide the best in care and comfort for our residents.

We are confident in the guidelines set forth by the CDC and our local Department of Health. We encourage the local community to be proactive in preventing the spread of disease, but to avoid unsubstantiated rumors. For more information, please visit:

[https://www.cdc.gov/?mc\\_cid=ab223b0f90&mc\\_eid=a54bab434e](https://www.cdc.gov/?mc_cid=ab223b0f90&mc_eid=a54bab434e)

Thank you for your understanding with extra protocols at this time and for being diligent about your own response to this virus. To read our tips on preventing the spread of illnesses, visit:

<https://www.radiantseniorliving.com/radiant-blog?article=preventing-the-spread-of-illnesses>