



March 8, 2021

Dear Residents and Family Members,

I am grateful to be writing you this letter almost exactly one year after I sent out our initial COVID communication letter. This has been a challenging year for all of us, but we are finally seeing the light at the end of the tunnel. I am very proud of the fact that over 98% of our residents and many of our team members are now vaccinated. We are also seeing positive cases and hospitalizations reducing across the country.

Because of these positive steps, we will be reintroducing the following processes:

- Our dining rooms are now open at 50% capacity for lunch and dinner. In person breakfast will resume on March 15th. No outside guests will be allowed while we remain at 50% capacity to ensure we can accommodate all residents that wish to dine in the dining rooms. Meal delivery will remain available at our nominal delivery charge.
- Guests will be allowed to visit the communities between 8am-8pm. They must enter through the main entrance and complete the health log prior to being able to visit with their loved one. No guests under the age of 13 will be permitted at this time.
- Group activities will now increase to 25 residents or the capacity that the room can accommodate while still achieving proper social distancing.
- Small group outings on the bus will resume for essential trips, effective immediately. The bus will be limited to 50% capacity. Individual transportation is available for both essential and leisure trips.
- Masks are still required when in public spaces and prior to being seated at your table.

All caregivers and support staff must continue to enter through the main entrance of the community so they can complete the guest log and have their temperature taken.

We thank you for all your support throughout this pandemic. Your positive spirit has been the driving force to get us through this.

Sincerely,

Adam Snyder
Senior Vice President of Operations, Senior Living