



FOUNTAINS OF HOPE

S A R A S O T A

VISITOR SAFEGUARD GUIDELINES

EFFECTIVE March 4th, The Fountains of Hope will be revising the visitor guidelines based on the Governor's Executive Order, published on October 22, 2020 and still in effect, and CDC Guidelines.

GENERAL GUIDELINES

We welcome family members, close friends, and other guests of residents at The Fountains of Hope at the community following the guidelines below:

- 1) **Open Appointment Visits**: Visitors who meet the requirements below will be welcomed to visit daily beginning at 9:00 AM. All visits shall conclude by 4:00 PM. Appointments are recommended during this time frame to ensure proper screening, distancing and sanitation before and after your visit.
- 2) **Visitor Requirements**: In efforts to keep everyone safe, all visitors will need to follow the items below:
 - a. **Outdoor Visits**. There are several comfortable outdoor locations for your use. Visitors and Residents will be required to wear a face mask (no gator or handkerchief face covering permitted). Please call the Concierge to schedule an outdoor visit so we can ensure the tables and chairs have been sanitized between visits.
 - b. **Indoor Visits**. Visitors may visit in their loved one's residence. Visitation is not permitted in public common spaces. Residents will be required to wear a surgical masks, visitors will be required to wear a face mask and gown and follow proper hand sanitization guidelines.
 - c. **Masks (PPE) & Social Distancing**. All visitors and residents shall always wear a mask and maintain social distancing of a minimum of six (6) feet apart. Residents will be required to wear surgical masks. For indoor visits, Visitors will be required to wear a surgical mask and gown and follow proper hand sanitization guidelines.

According to the Governor's Executive Order, visitors are not permitted to make contact with the resident. Please understand older adults are the most vulnerable population to this pandemic, and our community must follow the order to maintain the highest standards in reducing exposure risks. Visitors will be provided personal protective equipment (PPE) upon arrival after being screened at the main entrance.

- 3) Visitor Check-in: ALL visitors are required to check-in and be screened at the main entrance of the community. At no time shall anyone enter from the rear of the building. At check-in visitors will have a temperature check by an appointed staff person. Also, upon check-in, visitors will be required to answer screening questions consistent with CDC guidelines and receive training on visitor policies, and infection prevention and control policies.
- 4) Exposure.
 - a. Visitor Exposure. If a visitor becomes aware that they have been exposed to COVID-19 before or after a visit with a resident, they must notify The Fountains of Hope so the appropriate precautions can be taken with the resident.
 - b. Resident or Staff Exposure. If a resident or staff member tests positive for COVID-19, all visitation to the community will be halted for 14 days and family members will be notified.

COMPLIANCE & RESERVATION RIGHTS

The Fountains of Hope, a licensed assisted living facility in Florida, is subject to all regulatory amendments and directives. Additionally, we reserve the right to deny access to a visitor if they cannot meet the visitor requirements, or if the visitor does not comply with the rules and policies during their visit. If an exposure risk occurs, all visitations will discontinue immediately until we can work with public health officials to complete contact tracing and assure all residents and staff remain safe. Such decisions are at the sole discretion of The Fountains of Hope, LLC, and the appointed regulatory agencies.