



FOUNTAINS OF HOPE

S A R A S O T A

VISITOR SAFEGUARD GUIDELINES

EFFECTIVE FEBRUARY 27, The Fountains of Hope will be revising the visitor guidelines based on the Governor's Executive Order, published on October 22, 2020 and still in effect, and CDC Guidelines. Along with these enforcement requirements, we proactively evaluate and enhance our procedures to maintain the highest regard for resident and staff safety as this pandemic continues to evolve and we gain greater understanding about the efficacy of the vaccine.

GENERAL GUIDELINES

We will allow residents at The Fountains of Hope to have family members, close friends, and other guests visit at the community. As part of the guidelines, the following conditions shall apply:

- 1) **Open Appointment Visits**: Visitors who meet the requirements below will be allowed to visit daily beginning at 9:00 AM. All visits shall conclude by 4:00 PM. Appointments are required during this time frame to ensure availability of visitation stations and proper distancing and sanitation before and after your visit.
- 2) **Visitor Requirements**: In efforts to keep everyone safe, all visitors will need to follow the items below:
 - a. **Maximum Number of Visitors**. No more than two (2) visitors at a time to visit a resident.
 - b. **Duration of Visit**. All visits are not to exceed one (1) hour in duration. Overnight stays are not permitted at this time.
 - c. **Outdoor and Indoor Visits**. The Fountains of Hope is pleased to offer both outdoor and indoor visitation with your loved one. For outdoor visits, there are several comfortable outdoor locations for your use. Please call the Concierge to schedule an outdoor visit so we can ensure the tables and chairs have been sanitized between visits. If you would like to visit indoors, visitors may visit in their loved one's residence. Visitation is not permitted in public common spaces.
 - d. **Visitor Screening**:
 - i. **If NOT VACCINATED**: Visitors who have not received both doses of the COVID-19 vaccine at least 14 days prior to your visit, must provide evidence or have on file with the community that they have been tested for COVID-19 within the past fourteen (14) days of their visit and their test results are negative. A visitor can submit a copy of their test results upon arrival at the main entrance door of the community. If your initial and routine testing is not covered by your medical insurance or another federal program, The Fountains of Hope will reimburse you for the test by completing a requisition and attaching a copy of your paid receipt. There are several convenient testing locations, such as CVS Pharmacy, that now offer routine testing with good turnaround times of

results. If you need to find a place to be tested, you may call the Director of Clinical Care & Wellness for assistance.

- ii. If VACCINATED: Visitors who have received both doses of the COVID-19 vaccine at least 14 days prior to your visit must provide evidence that they have received both vaccines, including the dates the vaccines were issued. Copies of the documentation will be kept on file at The Fountains of Hope.
- iii. Tested positive for COVID-19 more than 90 days ago: Visitors who have previously tested positive for COVID-19 more than 90 days ago, must provide evidence or have on file with the community that they have been tested for COVID-19 within the past fourteen (14) days of their visit and their test results are negative. A visitor can submit a copy of their test results upon arrival at the main entrance door of the community. If your initial and routine testing is not covered by your medical insurance or another federal program, The Fountains of Hope will reimburse you for the test by completing a requisition and attaching a copy of your paid receipt. There are several convenient testing locations, such as CVS Pharmacy, that now offer routine testing with good turnaround times of results. If you need to find a place to be tested, you may call the Director of Clinical Care & Wellness for assistance.
- iv. Tested positive for COVID-19 within the last 90 days: Visitors who have previously tested positive for COVID-19 within the last 90-days, with no active signs or symptoms must provide evidence of a positive test result, including the date of the test. Copies of the documentation will be kept on file at The Fountains of Hope.
- e. Masks (PPE) & Social Distancing. All visitors and residents shall always wear a mask and maintain social distancing of at a minimum of six (6) feet apart. Residents will be required to wear surgical masks. Vaccinated visitors, and visitors who previously tested positive for COVID-19 within the last 90 days with no active signs or symptoms, will wear surgical masks for both indoor and outdoor visits. Visitors who have not been vaccinated, and visitors who have tested positive for COVID-19 more than 90 days ago, will be required to wear KN95 masks, gowns and gloves for all indoor visits and only the KN95 masks for outdoor visits.

According to the Governor's Executive Order, visitors are not permitted to make contact with the resident. Please understand older adults are the most vulnerable population to this pandemic, and our community must follow the order to maintain the highest standards in reducing exposure risks. Visitors will be provided personal protective equipment (PPE) upon arrival after being screened at the main entrance.

- 3) Visitor Check-in: ALL visitors are required to check-in and be screened at the main entrance of the community. At no time shall anyone enter from the rear of the building. All doors entering our buildings will remain locked from the outside, only allowing visitors to enter from the main door. At check-in visitors will have a temperature check by an appointed staff person. Also, upon check-in, visitors will be required to answer screening questions consistent with CDC guidelines and receive training on visitor policies, and infection prevention and control policies.
- 4) Exposure.
 - a. Visitor Exposure. If a visitor becomes aware that they have been exposed to COVID-19 before or after a visit with a resident, they must notify The Fountains of Hope so the appropriate precautions can be taken with the resident.
 - b. Resident or Staff Exposure. If a resident or staff member tests positive for COVID-19, all visitation to the community will be halted for 14 days and family members will be notified.

OTHER APPROVED VISITS

Compassionate Care Visits. We continue to offer compassionate care visits with no changes from the guidelines published on November 2, 2020. The Fountains of Hope will work with the resident and their loved ones to accommodate the safest way for these visits. Such visits do not have to follow the new visitor guidelines; however, the visitor will be required to schedule an appointment, complete additional screening requirements along with wearing appropriate personal protective equipment (PPE) during their visit to keep the resident, staff, and their families as safe as possible. If you have a request, please contact the Director of Clinical Care & Wellness or Executive Director.

COMPLIANCE & RESERVATION RIGHTS

The Fountains of Hope, a licensed assisted living facility in Florida, is subject to all regulatory amendments and directives. Additionally, we reserve the right to deny access to a visitor if they cannot meet the visitor requirements, or if the visitor does not comply with the rules and policies during their visit. If an exposure risk occurs, all visitations will discontinue immediately until we can work with public health officials to complete contact tracing and assure all residents and staff remain safe. Such decisions are at the sole discretion of The Fountains of Hope, LLC, and the appointed regulatory agencies.