



February 5, 2021

Dear Residents, Family Members, and Team Members:

A brighter year is underway, and we are welcoming 2021 with renewed enthusiasm now that vaccination against COVID-19 is becoming available. However, as has been reported in the media, there is a severe shortage, and we have not been able to schedule vaccination clinics on campus for the majority of residents and team members as of now.

Because of this, I want to assure you Touchmark is doing everything it can to secure as many vaccines as possible as quickly as we can, but we are up against a national shortage. Global News reported last week that the Alberta province wouldn't receive any vaccines at all during the last week of January, but that the temporary reductions would be made up for in the remainder of the first quarter.

The Touchmark COVID-19 Task Force is working tirelessly with federal and provincial jurisdictions to arrange for comprehensive vaccine coverage for team members and residents, but it is an uphill battle. Please know this is a top priority for us, and it is our goal to ensure every team member and resident who wants to be vaccinated on campus will be able to do so. Returning to a relative state of normalcy in our communities depends on most team members and residents getting vaccinated, so I hope each of you will decide to become vaccinated as soon as you are eligible.

Understandably, we are all more than ready to begin feeling safer and protected from this virus, which has disrupted all of our lives for nearly a year now. I extend my deepest thanks to each one of you for your efforts to remain healthy and keep others around you safe. Without question, we are living in a challenging time, but I am continually encouraged by our collective ability to stay Touchmark Strong.

Please understand our commitment to making our community safe for all,

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and know that we will keep you apprised of vaccine availability as we learn more. If you have any questions, please do not hesitate to contact your Executive Director or Health Services team members.

Sincerely,

Marcus P. Breuer
CEO