



November 13, 2020

The news is bleak. We're nine months into the pandemic with no sure end in sight. Numbers seem to be trending in the wrong direction across the Nation, and talk of "locking down" has returned.

It may feel like we're backtracking but, let me share some good news.

- We've learned a lot (and continue to learn) about best practices to combat this virus and keep residents well.
- While our population may be the most vulnerable to the virus, we've learned it is not a death sentence. The majority of our residents and team members who have tested positive were asymptomatic or had mild symptoms and fully recovered.
- First-hand, we have seen the resilience and strength of a community as they combatted an "outbreak." And, more so that protocols and testing do work to eradicate the virus from a building.
- With creativity and innovation, we've found ways to deliver services that support our residents in staying engaged, active, connected, and happy.
- We continue to work closely with state and local health agencies to stay abreast of trends and advocate for our residents.
- We have invested in anti-static disinfectant sprayers (that are used throughout the day in our communities), plexiglass for dining and visitations, and ample PPE to keep everyone in our community well.
- We are preparing to unveil indoor, scheduled visitations opportunities that stay within Public Health guidelines and enable more personal family connections.

As we head into what appears to be the "second wave" of the pandemic, we pledge to do everything in our power to keep each other, our team members, and our residents safe by supplying medical-grade PPE, enforcing the guidelines provided by the CDC, WHO and local health officials, and providing consistent communication and resources in regards to safety protocols and training. We will keep fighting.

If you have any questions, I encourage you to reach out to your community's Executive Director or call me at 949-242-1400. Thank you.