



May 30, 2020

To our MBK Senior Living residents, family members, and team members:

We're not completely out of the woods – but we're getting there. We know just how eager everyone is to return to pre-COVID lifestyles. The good news is, in keeping with local, state and federal guidelines, we will begin to re-establish some limited services, including salons, dining and activities.

Unfortunately, it's not as simple as switching on a light. To maintain a safe, virus-free environment, we will be taking careful, measured steps and roll out services in phases. While we're all ready to return to some normalcy in our communities, we caution everyone to resist the temptation to rush the process. Slow and steady truly is the way to go.

Our phased approach will allow us to monitor along the way, and pull back should it be necessary to keep you safe and our communities virus-free. We will add on services as it is safe to do so. To that end, please be aware that all visitor restrictions remain in place for the time being.

Since each MBK community is located in different cities, counties and states with different re-opening guidelines, specifics as to what and how services will be returning will be coming directly from your community's Executive Director. Letters are expected to be distributed next week.

Should you have any questions or concerns, I welcome you to call your community's Executive Director – or call me directly at 949-242-1400.

Thank you for your continued support and cooperation.

A handwritten signature in black ink, appearing to read "MBardelmeier", with a long horizontal flourish extending to the right.

Michael Bardelmeier

Senior Vice President of Operations, MBK Senior Living