



May 11, 2020

There is no question that the coronavirus has wreaked havoc on our lives and lifestyles. While MBK Senior Living's response to COVID-19 has been swift, comprehensive and effective, none of us imagined we'd still be dealing with this virus three months later. And yet, here we are now weighing the risks of reopening against the risks of continued isolation.

Finding the balance in keeping residents safe and healthy as well as mentally stimulated, socially connected and emotionally supported is an important yet challenging priority for us; and our team continues to rise to the challenge. To combat depression and isolation, our team members work daily to promote positivity and hope. From wellness checks, themed dining service, delivered in creatively decorated carts by costumed staff to imaginative activities, door-to-door social connections, and hallway exercises, games and more – our team is making every effort to fully support our residents.

In addition, you'll be pleased to know we do have a re-opening plan in development that is consistent with CDC guidance as well as directives from local & state Health Departments. We expect to communicate more details as they are finalized in the coming days.

We appreciate your continued patience and cooperation. If you have any questions, please see your community's Executive Director or call me at 949-242-1400. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "MBardelmeier", with a long horizontal flourish extending to the right.

Michael Bardelmeier

Senior Vice President of Operations, MBK Senior Living