



March 13, 2020

Dear Residents and Families:

We continue to monitor the guidance from the CDC and state health services agencies regarding COVID-19.

Effective immediately, MBK Senior Living is restricting visitors at all 32 communities throughout the Western United States. This increased level of security is based on new Health Department recommendations to limit face-to-face contact and the spread of the COVID-19 virus.

1. Only essential visitors will be permitted to enter communities until March 31st.
2. Anyone entering an MBK Senior Living community will be screened. Temperatures will be taken and documented.
3. All staff will be screened and temperatures taken and documented at the start of each shift.
4. If an essential visitor, including medical personnel, has traveled outside the United States in the last 14 days, they will not be permitted to enter an MBK community at this time.

Thank you for your understanding and patience as we navigate this emergency - these safeguards are absolutely necessary to keep our residents and team members safe.

If you have any questions, please reach out to your community's Executive Director by calling the community directly. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "MBardelmeier", with a long horizontal flourish extending to the right.

Michael Bardelmeier

Senior Vice President of Operations, MBK Senior Living