
MEMORANDUM

TO: The Fountains of Hope Residents, Families, and Staff
FROM: Karla Oliver, Executive Director
SUBJECT: Campus Update for COVID-19
DATE: Wednesday, December 16, 2020
CC: Joel Anderson, President & CEO, LifeStar Living

Late yesterday, a resident in assisted living returned to The Fountains of Hope from an acute care stay. Before returning, the resident was administered a rapid test for COVID-19 and tested negative; however, we retested the resident yesterday, and the results were positive. Therefore, out of an abundance of caution, we must respond to the results as a presumptive positive case until the resident is retested and symptom free.

All residents in assisted living and staff will be tested before Friday, and also continue our plan for administering the routine biweekly testing of staff, scheduled on Tuesday, December 22. The Fountains of Hope is carefully managing standard protocols to screen all persons when they come to the community and when they leave. Residents are also checked twice daily for any symptoms. Staff and vendors may not report to work with any symptoms or if they have any known exposure. Such events require a return-to-work slip from their physician, per our company policy.

Due to the presumptive positive guidelines of this updated event and requirements issued by Florida's Agency for Health Care Administration, we are not allowed to have any visitors inside the community's buildings over the next ten (10) days. Virtual visits and outdoor visitations are still permitted and encouraged over the upcoming Christmas holiday. We ask everyone to maintain appropriate safeguards such as being symptom-free, wear a mask at all times, and keep social distancing six feet apart.

Additional information about COVID-19 vaccination plans will be shared soon. If you have any requests or questions about visiting the community, please let us know how we can help. You may contact me at (941) 316-6487 or email at koliver@fountainsofhope.com.

Thank you.