

How WellQuest is responding to the Coronavirus (COVID-19)

At WellQuest Living, we are committed to providing the best quality of life to those under our care. That commitment means taking the health of our residents, their family members and our team members very seriously. As with others in our industry, we are heavily focusing on prevention and management of the Coronavirus (COVID-19). Since the first reports of the virus, we have been proactively monitoring the constantly changing situation and working to ensure that we are prepared.

We continue to institute the policies and procedures we have had in place since March with regards to frequent screening for symptoms, cleaning and sanitizing, social distancing, universal precautions, usage of personal protective equipment and quarantine/isolation as needed. Depending on the location of our communities and based on guidance from local health departments, we are working on “reopening” plans that include outdoor visitation and select dining and activity opportunities with social distancing. We would only approach such plans if it is safe to do so depending on the location. Please contact the Executive Director for the latest updates in your community.

We are acting with an abundance of caution as we would in any situation of illness or emergency and providing extensive resources and training to our staff. This includes testing protocols, both in response to any cases that have occurred and with regards to ongoing testing. We are also working in conjunction with federal, state and local guidelines regarding senior living facilities. You may see some of the resources and recommendations at <http://caassistedliving.org/provider-resources/coronavirus/> and <https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/index.html> .

Ensuring the health and well-being of our residents is and has always been our biggest priority. Should you have any questions, our Executive Directors would be happy to elaborate on any updates and protocols at specific communities in order to keep our residents, team members and guests safe. We appreciate your support and understanding as we navigate this health crisis.