

MEMORANDUM

TO: The Fountains of Hope Residents, Families, and Staff
FROM: Karla Oliver, Executive Director
SUBJECT: Campus Preparedness for Tropical Storm Eta
DATE: Wednesday, November 11, 2020
CC: Joel Anderson, President & CEO, LifeStar Living

We have been closely monitoring the anticipated landfall of Tropical Storm Eta today. The most recent forecasted track reflects a downgrade to a tropical storm, however still projects hurricane-like conditions to affect our area with high winds reaching up to 65 miles per hour beginning this afternoon and through early Thursday morning.

Please be assured that we are taking the necessary precautions at the community to ensure the safety and wellbeing of the residents and staff. Precautions include:

- Ensuring culinary supplies are available to avoid interruption of routine dining services due to the loss of utility power.
- Confirming medications and medical supplies are available for residents.
- Increasing staffing levels to allow for additional support and a prompt response times to help maintain peace of mind for everyone.
- Systems to provide emergency power for lighting, temperature control, and medical equipment in the event of an extended power outage.

While not anticipated, should the power lines or phone lines be without service during any time you try to reach us, please use the following contact information. You may also visit www.fountainsofhope.com for any ongoing updates.

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Executive Director
239-898-2512

Cheryl Butry
Interim Health and Wellness Director
570-407-0744