



For the Joys of Senior Living

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Totally Captivating.

October 31, 2020

Dear Residents and Family Members,

Oakland County has reported that we are now at Risk Level E for COVID-19 indicators and are under order to implement specific guidelines and controls within our communities. With that being said, we must once again restrict nearly all visitation inside of the community. Visitation may occur during end of life/emergency situations only.

We will continue with bi-weekly employee and resident testing for communities free from COVID. Communities that have a positive case will implement weekly employee and resident testing until we are 14 days with no additional cases.

As always, please wear your masks and be cautious when leaving the community. Wash your hands and/or use hand sanitizer as soon as you return to the community. If at all possible, open up a door or window in your home to allow for fresh air and ventilation.

We will return the package drop off stations for anyone that would like to drop off supplies to their loved ones. Please contact the concierge if you would like to schedule a drop off.

We have continued with daily cleaning and sanitization of all common areas. Continued testing and precautions already being taken are key to keeping this virus out of our communities. We sincerely apologize for an inconvenience that this may have caused and understand how difficult these circumstances are right now. We thank you for your patience and support.

Sincerely,

Adam Snyder
Vice President, All Seasons Senior Living