



The Trilogy Lifestyle – The BFF Program

At Trilogy Health Services, we understand and value the power that friendship can have on our lives. When you have someone by your side who cares, a funny joke or a childhood story can make a rough day a great one, and a great one even better. That's why we're proud to offer our **BFF Program** - where memories are made, and where friendships begin.

Inspired by David Troxel and Virginia Bell's *Best Friends*[™] *Approach to Dementia Care*, the **BFF Program** provides our residents with Best Friends to join them on their journey in our Memory Care communities. These team members reinforce their lives with empathy, positivity, and an unwavering commitment to creating fulfilling, positive experiences. If you're known for your love of hot sauce, our caregivers will make sure it's always at the table. If you have a favorite song, you'll always be able to enjoy it in the company of someone who cares. We celebrate what makes each resident unique, and we shape their experiences based on their individual life stories.

A true celebration of our culture of care, the BFF Program has already been warming the hearts of residents

and staff members alike at our campuses across the Midwest. If you were to visit The Willows at Citation in Lexington, Kentucky, you might find a man named Leonard working on a project with a woman named Jackie - the Legacy Lane Coordinator at the campus, and Leonard's BFF. If you decided to stop by West River Health Campus in Evansville, IN, you might find Pat, a Legacy resident, flipping through a photo album with Lisa, the campus' Legacy Neighborhood Director, and reminiscing about her favorite moments. Visit www.trilogybff.com today to learn more!



A Trilogy Senior Living Community

10460 Progress Way Harrison, OH 45030 513-845-1465 harrisontrailhc.com | ♥ f

Sarah Rhodes Community Service Representative

Coming Soon! Spring 2021

We are currently accepting reservations! Call today to reserve your spot, with a fully refundable deposit.

STAY IN THE KNOW

Like & Follow us on Facebook to keep up to date with construction progress & special giveaways.

Stay in the Loop 🕑 f

Keep up with latest campus news and happenings by following us on your favorite social networks!

We strive to provide the best customer service and quality care for our residents. Our Department Leaders are here to solve any concerns you may have. In the event that you need further assistance with any unresolved concerns, we encourage you to call or email our Compliance Hotline: 800-908-8618, ext. 2800; or comply@trilogyhs.com

Mame Our Meighborhoods!

Do you have suggestions for us to use in naming our hallways? Let us know! If we use your suggestion, you'll get special recognition at our VIP ribbon cutting ceremony. Suggestions should have meaning to the greater Harrison area.

Submit yours via email to: Sarah.Rhodes@HarrisonTrailHC.com or (513)267-4804

CONSTRUCTION UPDATE





Courtyard

Elevator install happening



Exterior update – siding and stone all around building (picture of AL & IL entrance)





Cabinets being installed in IL apartments