

Michigan Indoor Visitation

Guidelines as of October 30, 2020



Criteria for Trilogy Senior Living Communities to Offer Indoor Visitation

- The facility suspends indoor visitation if a new facility-onset COVID-19 resident or employee case is confirmed in the facility. Fourteen (14) days must pass without a new facility-onset of a COVID-19 case occurring among residents or employees prior to visitation beginning once again.
- Facilities are strongly encouraged to cease visitation if it is highly likely there has been COVID-19 exposure in the facility, even if testing has not been conducted or completed yet.
- CMS guidelines require facilities to suspend visitation if the county positivity rate is 10% or greater as determined by the CMS COVID-19 Nursing Home Data website.
- The State of Michigan requires the facility to suspend indoor visitations if in a county currently identified as a Risk Level of E on the Michigan Safe Start Map.
 - If the facility is in a county identified as C or D on the Michigan Safe Start Map, visitors will be required to demonstrate a negative COVID-19 test from test from within the past seventy-two (72) hours, or within the same window required for campus employees.
- In the event visitation is suspended, compassionate care situations may be permitted under the Compassionate Care Visitation Policy requirements.

Please note that the campus reserves the right to suspend visits to our campus at any time due to the fluid nature of the pandemic.

Visit Details

- Visits must take place in our designated visiting areas. Campus staff will escort visitors to the indoor visiting areas and escort from the visiting area to the exit after the visit.
- Visitors must be 16 years of age or older.
- Visits are limited to 45 minutes.
- No more than 2 visitors at a time per resident.
- Except for end-of-life visits, visits are not permitted with either Red or Yellow Zone residents, or with any resident showing signs or symptoms of COVID-19.
- Visits in a private resident room should only be established for bedbound residents or those who for health reasons cannot leave their rooms.
- Visitors must follow physical distancing requirements and refrain from any physical contact with residents and employees.
- Facility restrooms (including resident private restrooms) will not be available for use by visitors.
- Visitors must be screened via the campus screening process prior to the start of each visit and at the conclusion of each visit. Visitors must provide contact information during the screening process.

Visitors must pass all screening criteria prior to being permitted to visit. **If the facility is in a county identified as C or D on the Michigan Safe Start Map, visitors will be required to demonstrate a negative COVID-19 test from within the past seventy-two (72) hours, or within the same window required for campus employees.**

- The campus will provide all visitors with a surgical or procedural mask upon entering the campus. The visitor must wear the mask appropriately during screening, at all times when inside the campus, and throughout the duration of the visit (indoor or outdoor). Bandanas, cloth masks, or any other mask are not an acceptable mask and will not be permitted for use in the campus or during any visits.
- Residents should wear a face mask, if tolerated, during the visit. Resident masks are provided by the campus.
- Residents who have had COVID-19 and are considered to be “recovered” must no longer require transmission-based precautions in order to be offering visitation.
- The campus must provide alcohol-based hand rub to visitors and demonstrate how to use it appropriately. All visitors must use alcohol-based hand rub prior to the initiation of the visit and at the end of the visit.
- Visitors will be provided educational materials about the risk and spread of COVID-19 during the initial screening process. Educational flyers will be handed out during the initial screening process.
- The screening log must be completed in its entirety including but not limited to, temperature of visitors upon prior to initiation of the visit and at the conclusion of each visit. The resident being visited must be identified on the screening log.
- The screener must log contact information for each visitor. Contact information includes address and phone number.
- Visits must be held in the designated visiting area during the visit.
- Visitors may provide food and beverage to the resident consistent with dietary considerations, but food should not be shared between the residents and visitors during the visit.
- The designated indoor visiting area will be cleaned and disinfected at the end of every visit and prior to allowing another visit to occur.
- Any visitor failing to meet any of the above requirements will be asked to leave the campus.
- Visitor will immediately notify facility if within 14 days of their visit they become ill with any COVID-19 signs or symptoms.

Legacy Visits

- Our campus will designate visit location in secured Legacy courtyard that will ensure social distancing requirements are met. Should a secured courtyard not be available, a designated and appropriately covered exterior space near main entrance will be used.
- Visitors will be instructed to gain access through exterior gate to courtyard, ensuring visitor does not enter/exit through the campus/neighborhood.
- Should a visit be conducted outside of a secured courtyard environment, it is the visitor’s responsibility to remain with resident at all times.
- Visitors are to contact staff via the campus phone number at the conclusion of each visit so that the

resident can be escorted back to his/her residence.

- Our screener will provide visitors with the campus phone number at the initial screening

How to Schedule a Visit

- To schedule a visit, you must call our campus between the hours of 8am and 5pm, Monday through Friday.
- Visits will be scheduled on a first come, first served basis.
- Visit dates and times will be based on schedule availability.
- Visits may occur between 8am to 11am and from 1pm to 6pm. Our campus will not host more than 2 visits per hour.
- Visits may be limited to 1 visit per week in order to accommodate all of our family visit requests.
- Families may be permitted more than one visit per week if there is excess schedule availability and as determined at our campus team's discretion.

Michigan Outdoor Visitation

Guidelines as of September 15, 2020



Criteria for Trilogy Senior Living Communities to Offer Outdoor Visitation

- The facility has had no new facility-onset COVID-19 cases in the past fourteen (14) days among residents or staff.
- Outdoor visitation will be suspended should the campus have more than 5 active COVID-19 residents at any given time, or if the county positivity rate is ten percent (10%) or greater.

Please note that the campus reserves the right to suspend visits to our campus at any time due to the fluid nature of the pandemic.

Visit Details

- Outdoor visits pertain to both **Assisted Living** and **Health Center** residents.
- Visits must take place **outside** in our designated visiting area.
- Visitors must be 12 years of age or older. Visitors with children ages 12 to 17 must be able to manage them, and children must wear a face mask during the entire visitation. Special family circumstances warranting children under the age of 12 can be approved by individual facilities.
- A resident may not have more than 2 visitors at a time.
- All visitors and residents must be screened before their visit. Everyone must meet our screening criteria in order to participate in a visit.
- Our screening log must be completed in its entirety including but not limited to, temperature of residents and visitors upon prior to initiation of the visit and at the conclusion of each visit. The resident being visited must be identified on the screening log.
- **Visitors and residents MUST maintain social distancing at all times and must refrain from hugging, kissing, touching, sharing food, drink or otherwise engaging in behavior that is not compliant with the CDC's social distance guidance.**
- Visitors must bring and wear their own masks. Masks may be surgical, procedural, or cloth. Bandanas are not an acceptable mask for these visits.
- Our campus will educate visitors on additional PPE use requirements for visitors beyond a face covering, if any. Our campus will supply the visitor with any required additional PPE. Visits will not be denied based on a visitor not having the additional PPE required by the facility.
- Residents who are able to, should wear a face mask during the visit. Resident masks are provided by the campus.
- Our designated outdoor visit space will be cleaned and disinfected at the end of every visit and prior to allowing another visit to occur.
- Both visitors and residents should sanitize hands prior to initiation of the visit and upon conclusion of the visit.
- Residents who have had COVID-19 must no longer require transmission-based precautions.
- Visits must be held in the designated visiting area during the visit.

- Visits are limited to 45 minutes.
- Visitor will immediately notify facility if within 14 days of their visit they become ill with any COVID-19 signs or symptoms.

Legacy Visits

- Our campus will designate visit location in secured Legacy courtyard that will ensure social distancing requirements are met. Should a secured courtyard not be available, a designated and appropriately covered exterior space near main entrance will be used.
- Visitors will be instructed to gain access through exterior gate to courtyard, ensuring visitor does not enter/exit through the campus/neighborhood.
- Should a visit be conducted outside of a secured courtyard environment, it is the visitor's responsibility to remain with resident at all times.
- Visitors are to contact staff via the campus phone number at the conclusion of each visit so that the resident can be escorted back to his/her residence.
- Our screener will provide visitors with the campus phone number at the initial screening

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