



*For the Joys of Senior Living*

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October 27, 2020

Dear Residents and Family Members,

We have been very pleased to re-open our dining rooms and now allow visitors into our communities. We have been receiving some FAQs and wanted to send a letter out to help clearly communicate to everyone. Here is some clarifying information for some of our new initiatives:

- Re-opening Dining Rooms
  - We are currently running our dining rooms at 50% occupancy and will allow two residents per table. This can include two single occupant residents or one couple. We did not want anyone to have to dine alone and have spaced the dining rooms accordingly.
  - Reservations are required for any residents that choose to dine in the dining rooms.
  - No outside guests can dine in the community at this time.
- Visitors
  - Visits can now be scheduled with our concierge.
  - You may book one visit per week with no more than two visitors.
  - Visitors must be at least 18 years old or older.
  - Visitors must complete the health screen upon entering the community, have their temperature taken, and MUST be wearing a mask during the entire visit.
  - Residents must wear their mask during the entire visit.
- Testing and Positive Cases
  - Testing remains available at all our communities. Please contact the concierge if you would like to schedule an appointment to be tested. Results are typically returned within 48 hours.
  - We do not currently have any positive tests in our communities. IF we do receive a positive test from a resident or team member, we will return to phase one of our re-opening plan for at least 14 days. This would close the dining room and restrict visitors during this phase.

We are closely monitoring the increased cases in the state. We will continue to follow all precautions that have already been established. Please know that it takes all of us! Please wear your mask, wash your hands often, stay in your apartment if you begin to present symptoms, and contact your doctor immediately.

Sincerely,

Adam Snyder  
Vice President, All Seasons Senior Living