



*For the Joys of Senior Living*

Innovative. Engaging. Enlivening.  
Totally Captivating.

October 23, 2020

Dear Residents and Families,

We are excited to announce that we will be opening our community to approved visitors on Monday, October 26, under the below stated guidelines. It is with great pleasure and excitement that we present our general visitor visitation protocols.

- **No more than two (2) visitors** may visit the community at a time.
- **Visitors must be at least 18 years old.**
- No visitation may occur in the residents' room or common areas of the community. Visitation will be held in the Casual Dining Room and the Art Room.
- All Residents and Visitors must wear appropriate masks while in the common areas of the community and during visits.
- Visitors can schedule **one (1) visit per week for 30 minutes** as available.
- Visits will not be scheduled during mealtimes as our residents will be utilizing the common areas and dining rooms.

To schedule a visit please call the **Concierge desk at 248-661-0200.**

As a general visitor the below guidelines must be followed to ensure a safe and happy visit.

- All visitors must enter and exit the community through the main entrance.
- All Visitors **must be screened** to include visiting our temperature kiosk and filing out our signs and symptoms questionnaire.
- Once visitors are screened, they will sign in and **utilize the hand sanitizer station.**
- Visitors may not wander or utilize the common areas or public restrooms of the community.
- All visitors are **required to wear appropriate masks** while in the community as well as maintain appropriate social distancing during the visit.

Failure to follow the above stated guidelines will result in the visitor being asked to leave the community immediately.

Please keep in mind if a resident or team member of the community tests positive for COVID-19, all visitation will be suspended for fourteen (14) days.

We thank you for your cooperation and look forward to having visitors. If you have any questions or concerns, please feel free to reach out to the concierge for more information.

Sincerely,  
Renee Sheena  
Executive Director