



PARSONS GROUP

Dear Residents, Families and Friends of Parsons House

First, we want to say thank you to the countless folks who have reached out to all of our communities over the past few months. Our residents and our teams have been overwhelmed by the loads of cards, well wishes, parades, comfort kits, Signs, Window Visits, food delivery, prayers, flowers, groceries, Zoom calls, FaceTime calls and a lot of virtual hugs! “The greatness of a community is most accurately measured by the compassionate actions of its members... a heart of grace and a soul generated by love.” While the “walls” around the our communities still have to be higher than ever we feel more connected with each of the communities that we serve, and are humbled by all of the incredible folks who have come out to offer support to our residents and their teams. (All while being socially distant!) While these times have a strange feeling, they have given all of us the opportunity to focus on the basics. Share love, Share grace, celebrate the small stuff, and keep one foot moving ahead of the other.

There has been some news about limited visitation at Assisted Living Communities. We are very supportive of this move and that the state is starting to recognize the need to balance the emotional and physical health impact of isolation against the serious dangers that COVID poses to vulnerable Texans.

Over the next week, in conjunction with the State of Guidance, we will be able to offer families and residents limited indoor and outdoor visitation. In order to minimize risk of spread physical contact between residents and visitors will not be permitted. As with all things COVID the visitation will remain a little fluid based on a few factors:

- No confirmed COVID-19 positive staff in the last 14 days
- No active positive cases in residents.
- Adequate staffing to facilitate visitation in compliance with infection control requirements.

Visiting Options:

- Outdoor Patio Visits: We have an outdoor sitting area with chairs 6 feet apart.
- Indoor Visits: We will offer a private area for visits. This area will include the use of Plexiglas as a safety barrier.

Visit Coordination and Logistics:

- Please call the front desk to make a reservation for a visit. We will be offering time slots for visits so that every family member can have the opportunity to conduct one.
- Prior and after your visit the meeting area will be sanitized.
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- Upon Arrival you will be screened for fever, asked some questions related to COVID exposure and shown the visiting area. Please be sure to wear a mask and keep it over your nose too.