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## MEMORANDUM

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**TO:** The Fountains of Hope Residents, Families, and Staff  
**FROM:** Cheryl Butry, Interim Health & Wellness Director  
**SUBJECT:** Campus Update for COVID-19  
**DATE:** Monday, October 19, 2020  
**CC:** Joel Anderson, President & CEO, LifeStar Living

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On Saturday, October 17, we shared a memo about an employee who reported to us a family member living in their household tested presumptive positive for the coronavirus. Because of being in close contact with the family member, the employee will not return to work for ten (10) days and must follow all CDC guidelines and requirements with Florida's Department of Health, including retesting negative twice.

We also reported on Saturday that all residents in the memory care support program and staff potentially exposed to the employee were tested with "negative" results. However, late this morning, a resident in memory care support exhibited a dry cough and was administered another rapid test and the result was presumptive positive. Therefore, we have implemented the following safeguards:

- We have retested all residents in the memory care households using rapid test kits, which we are happy to report the results remain "negative" for all other residents.
- The Memory Care support staff are being retested today and tomorrow to assure no concerns of exposure. Currently, we do not have anyone testing positive.
- We will complete additional COVID-19 testing this week on all residents and staff of the community. These are only precautions to assure the highest regard to everyone's health safety and peace of mind.
- Effective immediately, we will return to virtual and outdoor visitations only. Our most recent visitation procedures will be postponed until further notice. Under the Governor's Rule, we must postpone visitations for fourteen (14) days to assure there are no additional exposure risks.
- We will continue to check all residents twice daily for any symptoms.

We will continue to maintain an open line of communication about our community safeguards and response to any concerns. If you have any questions, please contact me at extension 5462 at The Fountains of Hope or email me at [cbutry@lifestarliving.com](mailto:cbutry@lifestarliving.com).

Thank you.