

Ohio Indoor Visitation

Guidelines as of October 12, 2020



Criteria for Trilogy Senior Living Communities to Offer Indoor Visitation

There are clear defined guidelines for indoor visitation imposed on us not only by the State of Ohio, but also the federally governing entity of CMS, that we must abide by and that we feel are important to educate you on.

Based on these state and federal requirements, indoor visitation must be suspended in the following circumstances:

- In a county with 10% or greater COVID-19 activity (as defined by CMS COVID-19 Nursing Home Data website, which updates weekly).
- When there has been a new onset case of COVID-19 in the campus of either an employee, resident or professional provider, visits must be suspended.

Please note that the campus reserves the right to suspend visits to our campus at any time due to the fluid nature of the pandemic.

Visit Details

- Visits pertain to both **Assisted Living** and **Health Center** residents.
- Visits must take place in one of our designated visiting areas. Indoor visits will be held in a space that is near an entrance and does not require visitors to traverse through a residential area and allows for proper social distancing between visitors and residents.
- The campus will provide alcohol-based hand rub to visitors and demonstrate how to use it appropriately. All visitors must use alcohol-based hand rub prior to the initiation of the visit and at the end of the visit.
- Visitors must be 16 years of age or older.
- A resident may not have more than 2 visitors at a time.
- All visitors and residents must be screened before their visit. Everyone must meet our screening criteria in order to participate in a visit.
- Visitors and residents **MUST** maintain social distancing at all times and must refrain from hugging, kissing, touching, sharing food, drink or otherwise engaging in behavior that is not compliant with the CDC's social distancing guidance.
- Staff will observe and enforce social distancing compliance while providing auditory privacy.
- Visitors must bring and wear their own masks. Masks may be surgical, procedural, or cloth. Bandanas are not an acceptable mask for these visits.
- Residents must also wear a mask during visits. Resident masks are provided by our campus.
- Our designated visit space will be cleaned and disinfected at the end of every visit and prior to allowing another visit to occur.
- We recommend that visitors stay in the designated visit space during the visit. Should you choose to walk the grounds with your loved one during an outdoor visit, you must maintain proper social

distancing.

- Visits are limited to 30 minutes.
- Visitors must immediately notify facility if within 14 days of their visit they become ill with any COVID-19 signs or symptoms.

How to Schedule a Visit

- For a campus to be able to coordinate and schedule indoor visitation they must be in a county with less than 10% COVID-19 positivity AND have had no new onset of COVID-19 cases for a period of 14 days.
- To schedule a visit, you must call our campus between the hours of 8am and 5pm, Monday through Friday.
- Visits will be scheduled on a first come, first served basis.
- Visit dates and times will be based on schedule availability.
- Visits may occur between 8am to 11am and from 1pm to 5pm.
- Visits may be limited to 1 visit per week in order to accommodate all of our family visit requests.
- Families may be permitted more than one visit per week if there is excess schedule availability and as determined at our campus team's discretion.

Ohio Outdoor Visitation

Guidelines as of July 20, 2020



Criteria for Trilogy Senior Living Communities to Offer Outdoor Visitation

- The facility has no more than five (5) active COVID-19 residents in-house.

Please note that the campus reserves the right to suspend visits to our campus at any time due to the fluid nature of the pandemic.

Visit Details

- Outdoor visits pertain to both **Assisted Living** and **Health Center** residents.
- Visits must take place **outside** in our designated visiting area.
- Visitors must be 16 years of age or older.
- A resident may not have more than 2 visitors at a time.
- All visitors and residents must be screened before their visit. Everyone must meet our screening criteria in order to participate in a visit.
- It is highly recommended that visits not include personal contact such as hugging, kissing, hand holding, etc.
- Visitors must bring and wear their own masks. Masks may be surgical, procedural, or cloth. Bandanas are not an acceptable mask for these visits.
- Residents must also wear a mask during visits. Resident masks are provided by our campus.
- Our designated outdoor visit space will be cleaned and disinfected at the end of every visit and prior to allowing another visit to occur.
- We recommend that visitors stay in the designated visit space during the visit. Should you choose to walk the grounds with your loved one, you must maintain proper social distancing.
- Visits are limited to 45 minutes.

Legacy Visits

- Our campus will designate visit location in secured Legacy courtyard that will ensure social distancing requirements are met. Should a secured courtyard not be available, a designated and appropriately covered exterior space near main entrance will be used.
- Visitors will be instructed to gain access through exterior gate to courtyard, ensuring visitor does not enter/exit through the campus/neighborhood.
- Should a visit be conducted outside of a secured courtyard environment, it is the visitor's responsibility to remain with resident at all times.
- Visitors are to contact staff via the campus phone number at the conclusion of each visit so that the resident can be escorted back to his/her residence.
- Our screener will provide visitors with the campus phone number at the initial screening

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