

A note to our Residents, Families, and Partners,

Communities across the land are rebounding nicely in the wake of COVID-19. We have testing underway in three locations where cases continue to dwindle. Also, we are certified a Great Place To Work.

Testing finished at Sun Oak in Citrus Heights, CA, yesterday, and both residents and staff are doing well. Rosewood in Hillsboro, OR, and Westwind in Santa Cruz, CA, began testing earlier in the week. The response from caregivers and nurses in the communities is phenomenal. Coronavirus positive tests continue to pop up, but the teams' due diligence is keeping outbreaks to a minimum.

14 First Days | Transitional Retreat at the communities debuted several months ago, and the program has been an enormous success. Residents receiving care from our dedicated Care Concierge are a welcome reminder that Seasons Living is there for our residents, families, and partners. We launched a video recently for our communities to go into detail about Transitional Retreat and could not be more excited to see family members asking specifically about the Care Concierge team.

Our certifications passed across all of our communities as a Great Place To Work! Great Place to Work Institute has honored Seasons Living and its communities with the certification as a Great Place to Work. The certification process considered more than 1,000 employee surveys from across our communities.

Great Place to Work, an independent research and consulting firm, evaluated more than 60 elements of team members' experience on the job. These included employee pride in the organization's community impact, belief that their work makes a difference, and feeling their work has special meaning. Rankings are based on employees' experiences, no matter who they are or what they do.

Flu season is approaching, and we ask everyone to stay safe, wear your mask, maintain social distancing, and stay Seasons Strong.

Sincerely,

Dan Williams | President & COO