

## Covid-19 Update

From David Mills, President and COO of AgeWell Living

At our First and Main and Celebration Village communities, we continue to monitor the latest news and developments on the coronavirus (COVID-19). All those affiliated with the AgeWell Living family should have confidence we are taking necessary precautions to keep them and their loved ones safe and informed. We have distributed an internal policy guide to leadership at our seven communities that aligns with prevention guidance from the Centers for Disease Control and Prevention and we continue to monitor all communication from local, state and federal health authorities to ensure our policies reflect the latest information available. Our current prevention efforts include, but are not limited to:

**Visitors Protocol:** All of our communities are restricting visitors to only our team members, private caregivers, home health and therapy personnel, vendors delivering essential items, and family members of residents who are on hospice and end of life care. All are being screened and documented. This process includes temperature checks and using screening logs for symptoms and questions about travel to or contact with areas of potential COVID-19 exposure.

**Infection Control:** AgeWell Living has added new COVID-19 in-service trainings and additional training on good hygiene practices. All communities are practicing social distancing and continue to practice good hand washing techniques i.e. washing with soap and water for at least 20 seconds.

**Resident Screening:** All AgeWell Living communities are screening residents and staff daily. We have implemented the infection control protocols recommended by the CDC, including use of personal protection equipment, or PPE.

**Community Dining:** In order to practice social distancing, communal dining has been suspended. We are currently delivering meals to each apartment.

**Activities and Lifestyle Programing:** Large group activities have been suspended for the near future until social distancing of six feet is no longer necessary. Our team members are interacting with residents regularly and we're encouraging them to communicate with family and friends via FaceTime and Skype. Group and individual outings have been suspended. To help prevent the spread of the virus, we strongly discourage residents from leaving the community. Any resident that decides to leave the community will be required to self-isolate for 14 days upon their return to ensure the safety of all concerned. Our associates are available to assist residents with obtaining outside services in order to prevent the need to leave.

Thank you for your understanding and support during these difficult times. Please rest assured that our priority is to help mitigate any risk or exposure to our residents, families and team members and ensure our seven locations are fully prepared should an outbreak impact them or the surrounding area. While regular routines may have to shift for the time being, we are committed to delivering the same level of care and professionalism to the residents and families we serve.

Please direct any questions or requests for additional information to David Mills, President and COO of AgeWell Living at: [David@agewellliving.com](mailto:David@agewellliving.com) or call directly 813-753-9254.