



For the Joys of Senior Living

Innovative. Engaging. Enlivening.
Totally Captivating.

September 25, 2020

Dear Residents and Family Members,

Another month is almost in the books and we are now officially into fall. We have continued to work on modifications and preparations to provide you a happy and healthy community. Some things that you may have noticed over the past few weeks are:

- Temperature Kiosks- Automated temperature kiosks have been added to each lobby for a completely touch free reading. The kiosks automatically take your temperature and alert us if anyone is above the allowable threshold.
- COVID Testing- Testing is now available at all communities. Testing will be conducted on a bi-weekly basis for all residents and team members. You can also request a test at any time in between these tests if you are symptomatic or feel that you may have been exposed to someone who tested positive.
- Multiple outdoor activities and performances- we have been thrilled that the weather has been so cooperative that we have been able to host musical performances, exercise classes, outdoor movies, dance lessons, and much more!

We continue to prepare for the next few months and are hopeful for changes in the Executive Orders. Some of the items that we are working on currently are:

- Re-opening Dining Rooms- We are fully prepared to re-open the dining rooms as soon as the Executive Orders are lifted. Each community was designed with multiple dining venues for your enjoyment, which should allow everyone to dine comfortably while maintaining proper social distance and compliance with all state requirements. Reservations will be required to accommodate all residents that wish to dine in the dining rooms. Delivery service will remain for those residents that wish to continue to dine in their residence. The current order is through September 30th. We will continue to monitor closely.
- Lunch Additions- We have been receiving some great feedback on the lunch offerings over the past few months! We will be including some of these items in our revamped lunch menus for our Cafes/Bistros once we can officially re-open these locations. Stay tuned to see the new menus!
- Live Broadcast of Events- We are working closely with our partner, Caremerge, to be able to livestream as many activities and performances as possible through their app. We will also be adding multiple activity locations inside to accommodate as many residents as possible while maintaining our 10-person limit restrictions.
- Visitors- Our current Executive Order from the State of Michigan on when we can allow visitors indoors again is effective through September 30th. We are exploring several outdoor and warming options so you can continue to visit your loved ones.

We are humbled by your continued support, feedback, positive attitudes, and determination. We are proud to have you call All Seasons home.

Sincerely,

Adam Snyder
Vice President, All Seasons Senior Living