## We Are Here For You

Since the beginning of the pandemic, our teams have remained focused on limiting the spread of the virus at our communities. Although some things may have changed, our commitment to residents will never waver. We are so grateful for these kind words and the many others we have received.

"I wake every morning grateful for living, being cared for, and protected at Merrill Gardens. Thank you one and all. You are very special. Bless all of you and your families and may you stay well and safe."

— Resident

"As family of a resident at Merrill Gardens, my sisters and I are so appreciative of the good job you are doing! The staff is amazing!"

- Resident's sister

"I just wanted you to know how much we appreciate the great job you and your staff are doing during this unusual time. We feel so fortunate that our Mom was able to move in."

- Resident's daughter

"To the team members, thank you so much during this unprecedented time. We appreciate the updates and all the special precautions you are taking to ensure the health and safety of residents and staff. In addition, you are attempting to keep residents from becoming bored, fed interesting meals and keeping their general emotional states positive. Thank you for all you do for our loved ones."

- Resident's daughter

"In these trying times, your entire staff has been wonderful with everything they are doing for all the residents. Thank you so much for the great staff you have working here!" — Resident's daughter

"Our family is so very appreciative and impressed by your management's planning and staff's many extra hours of hard work."

— Resident's sister

"There are not enough words to say thank YOU to each and every one of YOU for the endless things YOU are doing daily to keep my mother and all of the residents (and yourselves) safe during this inconceivable time in our lives. Thank YOU for brightening their days and making a difficult and unbearable time a lot sunnier and a little easier to bear. Thank YOU for your creativity and being heroes for your residents." — Resident's daughter

"Please pass along my "THANK YOU!" to your staff for going the extra mile to keep residents safe and comfortable. When I asked my brother how things were going with meals, he exclaimed that the food is "better than ever!" Thanks again for making the best of a difficult time."

— Resident's sister

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