

A note to our Residents, Families, and Partners,

Communities are rebounding and doing a phenomenal job. At Wheatfields Senior Living in Clovis, New Mexico, the second round of tests returned all negative. For two weeks in a row, the New Mexico Department of Health granted us the ability to resume normal operations. Kudos to the team at Wheatfields taking care of residents the Seasons way.

Westwind Memory Care in Santa Cruz, California, experienced a fire scare last week. The team coordinated efforts with the city and fire department reviewing evacuation plans, and thankfully the winds changed, and the residents were able to continue living at home. A week full of negative COVID-19 tests brought renewed smiles and a little swagger back to the staff. The Transitional Retreat program continues to provide loving, caring support in a dedicated environment by a Care Concierge team member, and we could not be happier with the results. Families are thrilled with Westwind's progress.

Willow Creek learned of a positive staff member late last week and a confirmed COVID-19 resident this week. The resident moved to Transitional Retreat and is doing well. We wish a speedy recovery to the staff member and the resident. Testing for the community will continue through the weekend.

Forest Creek learned this morning of a second resident with a positive COVID-19 test. Both residents are currently in Transitional Retreat. Our hearts go out to the staff who are now battling coronavirus for the second time.

Neither raging fires nor a pandemic like COVID-19 can halt the professional caregivers, housekeepers, dining services, and activity staff that continue to inspire. Our teams are dedicated here at Seasons Living, and each day we feel energized by the positive stories of love, endurance, and support.

Stay safe, wear your masks, and we will talk soon.

Sincerely,

Dan Williams President & COO