

# COVID-19 Communication From Senior Living Management

September 11, 2020

Dear Savannah Court of Haines City Residents, Families, and Associates:

At Senior Living Management, our primary goal is the safety and well-being of our residents and our caring staff. As we navigate this public health emergency, we hope to do so together, by consistently communicating openly with our residents and families.

We have been advised of COVID-19 positive test results for both residents and staff. Staff who have tested positive will remain away from the community until it is safe for them to return. All families of positive residents have been contacted.

With regard to all residents, we have been working with the Department of Health, as well as the residents' medical providers to create a plan that addresses each resident's needs. Those who remain in the community are currently asymptomatic and have been placed in isolation, as per CDC guidelines.

Baxter restoration company will be at Savannah Court of Haines city today, September 11, 2020 to complete a deep cleaning fog of all areas including resident apartments.

This will cause the residents to need to be out of their apartments for a minimum of 30 minutes during the cleaning time and will be relocated to other parts of the community and courtyard. This will begin after breakfast and wrap up before lunch. Residents will be socially distanced and will be required to wear proper PPE when out of their apartments. Thank you for your understanding and your cooperation

#### **We continue to follow protocols, as provided by the DOH, CDC and other authorities:**

- All residents were retested 9/9/2020.
- All associates were retested 9/4/2020.
- We have increased symptom and temperature checks on all residents from two to three times a day.
- Residents have been provided a mask to wear when they are out of their apartment; staff will remind them often to wear their mask properly.



Savannah Grand  
Savannah Court  
Savannah Cottage  
Savannah Cove  
Hibiscus Court



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We will continue to follow the other protocols which we have had in place during this time, as directed by the authorities, such as:

- Restricted access to only essential visitors.
- Travel to only medically necessary appointments outside the community.
- Social distancing.
- Dining and group activities are limited per CDC guidelines.
- Enhanced cleaning each shift of all high traffic areas and touch points.

The residents are in good spirits. Thank you for keeping in touch and supporting them through this challenging time. When you speak with your loved ones, please encourage them to wear their mask, and to follow universal precautions. Our community will continue to support digital visits, and we will continue to apply new protocols as we see fit and communicate them accordingly. If there are further questions, please do not hesitate to reach out to the community.

Thank you,  
Senior Living Management



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