

August 2020



At Chateau Gardens Memory Care and at Ridgeline Management Company, **safety** is our number one concern. Safety for our residents, safety for their families, safety for our team members and their families.

That is why as the COVID-19 pandemic continues to evolve we are consulting with, and following the recommendations of the CDC, CMS, and local health authorities. You can be assured that we will be following the guidelines provided to make our communities as safe as possible. This pandemic has affected all aspects of our lives, especially in the unique environment of senior living. Some of the guidelines have restricted visitation, which disappoints both resident and family members. Our communities periodically test our residents to assure their continued good health and safety. We are taking temperatures and screening our team members and health care visitors, to add another layer of security for each community. We have restricted large group gatherings to further reduce exposure.

We understand that some of these protective measures have made life a little different for many residents and their loved ones. We appreciate your support, your patience, and your understanding.